

SAFE WELL PROSPEROUS CONNECTED

North Lincolnshire Council Statement of Purpose for Fostering 2023 - 2024



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This information can be made available in other languages, in large print, Braille or on audiotape. Please phone 01724 297024 if you need any of these or any other help to access North Lincolnshire's services.

North Lincolnshire Fostering
Church Square House
30 – 40 High Street
Scunthorpe
North Lincolnshire
DN15 6NL
Telephone 01724 297024

1. Introduction and Context

This Statement of Purpose is produced in compliance with the Fostering Services: National Minimum Standards (NMS) 2011 and Regulation 3 of the Fostering Regulations 2011. All information is correct as at 31st March 2023. This document will be revised annually. Significant in year changes will be put in writing to the Office for Standards in Education (OFSTED). The Young Person's Statement of Purpose has been produced in partnership with foster carers and children in care.

North Lincolnshire Fostering delivers fostering on behalf of North Lincolnshire Council. All involved in the planning and delivering of care, work together as a team around the child (TAC) where all views, wishes and feelings are taken into account including those of the child or young person and their parent(s) and carer(s).

North Lincolnshire Fostering is registered with;

OFSTED

Piccadilly Gate

Store Street

Manchester

M1 2WD

Telephone 0300 123 1231

Email enquiries@ofsted.gov.uk

In North Lincolnshire, our **One Family Approach** aims to create a system that works for all children, young people and families where we work together to provide and commission integrated help for children and young people.

We have high expectations of ourselves as partners with families and communities to deliver positive outcomes and we have high aspirations for our children and young people. Using their strengths, assets, views and experiences and by working together using our values, influence and statutory roles, we will make the best decisions regarding local help and support, to help achieve the very best for our children and young people.

North Lincolnshire Council believes that family care is the best provision of alternative care for most children or young people who enter the care of the Council. It has therefore invested heavily in the development and expansion of its fostering provision.

Furthermore we are of the view that a high quality of care is best achieved by providing foster care that protects children, promotes their rights and maximises their life chances. We are ambitious for the future and for our children and young people, and we have high expectations of ourselves as a partnership. Working holistically with children, families and communities, through the **fewest, best interventions** to improve outcomes. By listening, learning, reviewing and adapting; by taking account of our performance information and intelligence, by listening to our children, young people, families and taking account of the **Children's Challenge 2020/24**, we will continue to identify and highlight specific areas of focus to 'shine a light' on.

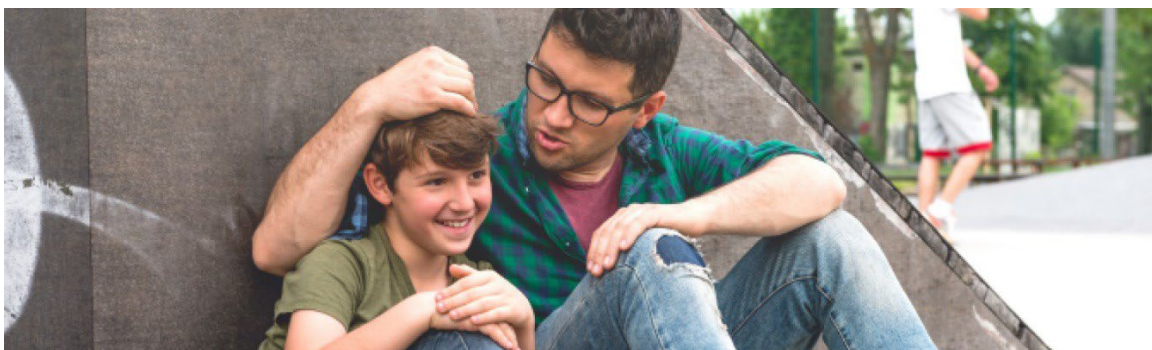
We hold a long-standing and deeply held ambition for all children and young people within North Lincolnshire. Being the champion for the vulnerable child is our over-riding purpose. We ensure that every child has equitable opportunities to be the best they can be: irrespective of their individual backgrounds or circumstances. We use our values, influence and authority to engender greater aspiration for children across our partner agencies - so that all children achieve outstanding outcomes.

North Lincolnshire Council and partners are committed to work together to safeguard, promote and improve the health and wellbeing of children and young people. Good health and wellbeing for children and young people means:

- Good physical and mental health and emotional wellbeing
- Protection from harm and neglect
- Education, training and recreation
- Opportunities for contributing and being involved
- Economic wellbeing

In line with this vision continued improvement is reflected in the progress made, this includes:

- There continues to be an improving picture of stability for children in care.
- In North Lincolnshire, 81% of Children in Care live with approved Foster Carers and 98% of all children with a foster family are placed with a Local Authority carer.
- Low numbers of children in care in agency placements - this has been reducing year-on-year from 2012/13
- Children in care are able to be part of their communities in North Lincolnshire and the number of children in care placed out of North Lincolnshire area remains low
- Every child in care has access to an Independent Advocate and they know the name of the advocate. Any child who has been missing from care is offered an interview with the Independent Advocate upon their return. Every child placed out of North Lincolnshire is visited by the Independent Advocate on a regular basis.
- Any child that has experienced a change of carers is seen by the Independent Advocate and any comments made are fed back to the Child's Social Worker and Fostering Social Worker with actions required.
- Children in care consistently say that they feel listened to and are able to articulate any issues or concerns.



2. Aims and Objectives of North Lincolnshire Fostering

North Lincolnshire Council is committed to providing foster care as one of a full range of accommodation options for children who need to be cared for away from home. The overall intention of foster care is to provide a family based alternative home to care for children and young people who are not able to live at home with their parents, are not able to live with their relatives or friends (who are not approved as foster carers), are not able to live independently in their own accommodation cannot be secured permanence through adoption, Special Guardianship or a Child Arrangements Order.

We continue to support children's birth family and regularly assess the potential of reunification in line with children in care reviews. The reunification processes ensure that where it is achievable for children to live with their families this is supported.

Foster care should provide care for planned periods of time to meet the individual needs of children. This includes supporting children remaining with their foster families into adulthood in line with their needs. The 'You say who' process empowers young people to advocate who is important to them and who they wish to remain in contact with. This includes birth family members but also people they have met on their life journey who they view as important. Building and strengthening their support network is key to lifelong resilience and foster carers play a vital role in nurturing these relationships.

The aims and objectives are underpinned by the key drivers detailed within the North Lincolnshire Children's Strategy 2023 and the Fostering National Minimum Standards (NMS) 2011 core values which underpin fostering in North Lincolnshire. These include:

- The child's welfare, safety and needs are at the centre of their care.
- Children should have an enjoyable childhood, benefiting from excellent parenting and education, enjoying a wide range of opportunities to develop their talents and skills leading to a successful adult life.
- Children are entitled to grow up in a loving environment that can meet their developmental needs.
- Every child should have his or her wishes and feelings listened to and taken into account.
- Each child should be valued as an individual and given personalised support in line with their individual needs and background in order to develop their identity, self-confidence and self-worth.
- The particular needs of disabled children and children with complex needs will be fully recognised and taken into account.
- The significance of contact with their family for children in care, and of maintaining relationships with birth parents and the wider family, including siblings, half-siblings and grandparents, is prioritised, recognising the foster carer's role in this.

- Children in foster care deserve to be treated as a good parent would treat their own children and to have the opportunity for as full an experience of family life and childhood as possible, without unnecessary restrictions.
- The central importance of the child's relationship with their foster carer should be acknowledged and foster carers should be recognised as core members of the team working with the child.
- Foster carers have a right to full information about the child.
- It is essential that foster carers receive relevant support and development opportunities in order to provide the best care for children.
- Genuine partnership between all those involved in fostering children is essential for the NMS to deliver the best outcomes for children; this includes the Government, local government, other statutory agencies, fostering providers and foster carers.
- Children should have the opportunity to identify the people who they see as important to them and be supporting in maintaining and nurturing these lifelong relationships.
- Every child has a right to permanence and this should be achieved at the earliest opportunity.

The key priorities for Fostering with partners are:

- Build Sufficiency and increase placement choice through enhanced recruitment, support and retention of carers
- Enable children to remain in and return to live within their families and communities
- Fewest, Best interventions
- Continue to increase stability through enhanced support
- Deliver the early help offer
- One family approach to integrated working
- Celebrate and engage young people
- Manage change and continue to develop staff to respond to the changing needs of the care population
- Improve the education and employment of children in care and care leavers
- Collaborate with young people to shape the help they need and want
- Children should remain in their family, communities and schools

The Aspirations and Actions as detailed in the Children in Care and Care Leavers Partnership Plan are embedded in our aims and objectives.

We aim to:

- Provide a safe, secure and enabling environment for children in care for varying lengths of time, including short breaks, dependent upon their assessed needs. To this end foster carers will be appropriately assessed, trained and supervised in order to provide high quality care that values diversity and individual identity as well as promoting healthy development and emotional security.

- Promote relationships between the looked after child or young person and their birth family and friends, in line with the child's care plan. North Lincolnshire Fostering acknowledges the importance of family and friends of a looked after child or young person and foster carers are expected to encourage and facilitate contact. Children will be supported to maintain relationships with people they identify as important to them.
- Ensure that children who are admitted to our care are returned to their own family and community networks at the earliest opportunity. Where reunification to the child or young person's family is not in the child's best interests, we will endeavour to work with everyone concerned to help the child or young person move on to become part of a stable and permanent, alternative family which is maintained into adulthood whilst promoting and supporting relationships with the child's birth family and communities..
- Provide each child in foster care with the opportunity, through health care, education and social and leisure activities, to have high aspirations for themselves, to develop to their full potential and achieve the five outcomes of staying safe, being healthy, enjoying life and achieving their aspirations, enjoying economic wellbeing and making a positive contribution to society.
- Encourage children and young people in foster care to access community resources and facilities. Foster carers will be financially supported to encourage children in care to partake in community and out of school hours leisure activities. We will offer a community approach to support through events, peer support and training.
- Ensure that all children and young people in foster care have written care plans which detail how the child or young person's needs are to be met. These plans are reviewed on a regular basis.
- Ensure that all children who wish to remain with their former foster carers upon reaching 18 years of age are supported to do so, in a "Staying Put" arrangement, if this is agreed by both the young person and the foster carer.
- Recruit foster carers who understand our values and put children's needs for stability, nurture and support at the heart of their actions. We will support carers through training and advice to be able to understand and adapt to their role.
- Ensure that each child understands their permanence plan and that this is achieved without delay.
- Be a resilient, resourceful, and committed corporate family to all children in care and care leavers; utilising opportunities across the partnership to offer experiences, support and learning to young people.
- Work with the wider community to promote opportunities for recruitment of foster families and employment or training opportunities for young people.

North Lincolnshire Council believes that children are best placed within their own family and community networks. Friends, relatives or significant people that have been approved as specific carers for children and young people will have access to the same support systems as non-relative foster carers.

Recruitment of foster carers will be in line with the Council's strategy to meet the sufficiency duty under Section 22G of the Children Act 1989, as amended by the Children and Young Persons Act 2008 and the Sufficiency Statutory Guidance on Securing Sufficient Accommodation for Children in care 2010.

North Lincolnshire Council celebrates diversity and will not act in a discriminatory manner in relation to issues of age, marital status, gender, sexuality, disability, race or religion. The needs of individual children are considered as paramount and each case will be considered on the basis of how individual children's needs can be most appropriately met.

The Foster Carers' Charter:

North Lincolnshire Council acknowledges the excellent care, support and commitment shown by North Lincolnshire Foster Carers. The Foster Carer's Charter demonstrates and recognises the joint responsibilities to the children and young people in care, and builds on the success and achievements of fostering in North Lincolnshire.

The Government launched the Foster Carers' Charter in March 2011. It was jointly produced with fostering organisations, charities and children in care. Recognising the invaluable work of foster carers, it sets out clear principles. These are based on the core belief that children come first, how foster carers should be treated, and the pivotal role played by carers in helping children achieve to their full potential.

North Lincolnshire has embraced the principles of the Charter and through consultation and involvement of children, young people and foster carers, developed the '**North Lincolnshire Foster Carers' Charter**' which is regularly reviewed.

This Charter builds on the existing solid foundations and ongoing commitment by North Lincolnshire Council to its Foster Carers. This is through:

- Ensuring foster carers have the support and development opportunities they need in order to provide their foster child with the best possible care.
- Ensuring foster carers receive day-to-day support, events and activities for foster families.
- Listening to both carers and children. Children's and young people's views will be sought on all decisions concerning their daily lives and the future. Children and young people are actively encouraged to attend planning meetings and reviews. Where decisions are made which are not taken in line with the child's or young person's wishes a clear explanation will be given.
- Treating foster carers with openness, fairness and respect as a core member of the team around the child and support them in making reasonable and appropriate decisions on behalf of the foster child.
- Supporting children to develop their own identities and aspirations.

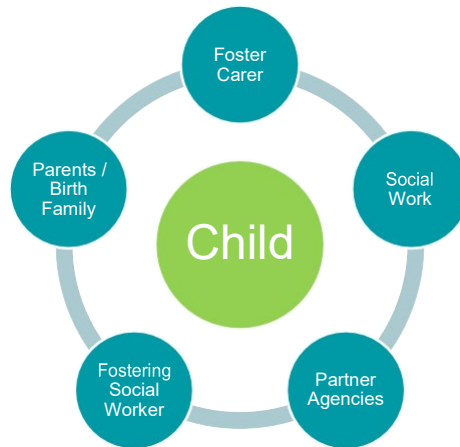
- Further development and expansion of foster care in North Lincolnshire.

The charter is reviewed on a regular basis in partnership with carers, children in care and social workers for the children and carers.

3. Facilities and Support

Foster carers are core members of the team around the child (TAC) with an important contribution to the planning and decision making about children in their care. The TAC will also include the child's parents, child's social workers and fostering social workers alongside all other relevant partnership agencies, for example colleagues who work within education, health or other specialist services,.

Team around the Child:



To enable Foster Carers to work as equal partners as described in the diagram, North Lincolnshire Fostering is high quality, responsive and child centred in relation to its 4 core functions. These are:

- To recruit new Foster Carer applicants from within the local community. The aims are to increase the number of foster carers in our locality to ensure that children and young people requiring foster care remain as near to their families as possible and to offer a wider foster placement choice for all children requiring alternative care provision including teenagers and children with complex care needs.
- To prepare applicants, through training, discussion, meeting existing foster carers and children in care to be able to effectively understand and manage the fostering task in a manner that is strengths based and solution focused.
- To assess each applicant comprehensively, in line with the competency framework, to ensure that they are suitable and able to carry out the role.

- To supervise Foster Carers on a regular basis through a minimum of monthly visits and regular telephone calls to ensure that they are supported and fully informed. To support every foster carer to develop their knowledge, skills and understanding in line with the Foster Carer Training, Support and Development Standards (TSD's) to enable them to competently, confidently and safely fulfil their role.

4. Types of Fostering Provision Offered by North Lincolnshire Council

In order to maximise the flexibility in responding to the individual needs of children requiring alternative care, there are a number of different types of foster placement available in North Lincolnshire. Foster carers can be approved for one or more of the following types of foster care placements:

- **Mainstream Fostering**

Provides care for children and young people - from one overnight to permanence into adulthood depending upon the child's individual needs. Applicants wanting to consider fostering need to be able to move children on: either back to their birth families, or on to other forms of permanency such as adoption, Special Guardianship, Child Arrangements Order where this is in line with their plan.

Children who cannot return home or to birth family members but for whom adoption, Special Guardianship or Child Arrangements Order is not appropriate, may have a plan of permanence within foster care and they will remain with their foster carers as long as is needed into adulthood in a staying put arrangement.

- **Mainstream Short Breaks Fostering**

A short break involves caring for a child for a weekend on a regular or impromptu basis in order to offer children the opportunity to enhance their life experiences and support parents or carers to care for the child or young person on a permanent basis. Short breaks can also involve caring for a child whilst other foster carers are away on holiday.

- **Short Breaks + Scheme**

This scheme provides care and support for children and young people with disabilities. This can include day-care or a limited number of overnight stays per month, consistently caring for the same child. Children are specifically matched to carers based upon the child's individual needs. This scheme has been developed through recent investment by the council to provide for children with disabilities and their families requiring additional support.

- **Connected Person Foster Care**

Whenever possible, children who require alternative care are placed with friends or extended family members, such as grandparents, aunts, uncles, close neighbours and so on. These placements often work well for children, as they go to live with people they already know. Friends and family foster carers are only assessed and approved when children are subject to interim or full care orders.

- **Parent and Child Care**

Parent and child placements are provided under the specialist foster carer scheme and receive an allowance for the child, a fee in recognition of the specialist nature of this arrangement. A fostering allowance is also received in respect of caring for a young parent under the age of 18 and an additional allowance if supporting a young parent over the age of 18. There are no other children in placement for the duration of a parent and child arrangement.

- **Urgent Unplanned/Alternative to Remand Care**

Some children need a placement on an unplanned basis for a variety of reasons, including conflict within the family home, homelessness, missing from home or as a result of alleged criminal activity as an alternative to being held overnight in Police custody. Individual foster carers are approved specifically to fulfil this role and have the skills and resilience to meet the needs of children in an emergency situation.

- **Staying Put**

North Lincolnshire Council is committed to preventing social exclusion amongst care leavers and has developed a “Staying Put” policy in order to ensure that they can continue to live with former foster carers after their 18th birthday and make the transition to independent lives at a pace that suits their needs.

- **Supported Lodgings**

The North Lincolnshire Supported Lodgings scheme offers young people a ‘stepping stone’ into greater independence. Some young people may be ready for semi-independence but require some additional support which can be provided from living within a household. The scheme is available to young people aged 16 to 21 years (24 if in education). Supported Lodgings offers young people the support they need to successfully develop their skills in order to eventually move to independent living. A Supported Lodgings provider will be expected to create a safe and supportive environment where the young person can develop their confidence and life skills, this will include helping them to; budget, cook, clean, do their washing, complete forms, make and attend appointments and interviews etc. For further information, including capacity, recruitment and assessment, support and training, please refer to the **Supported Accommodation statement of purpose**.

Children joining a foster family

Children will enter Foster Care following an assessment that has deemed that they are:

- Unable to live with their own family.
- Unable to live within their extended family or with friends who are not Foster Carers.

Except in urgent unplanned situations, referrals for North Lincolnshire Fostering will be made through the weekly Legal, Tracking and Decision Making Meeting following being referred by the child's Social Worker via the Children's Social Work Lead, for consideration at the meeting.

In-line with the recommendations of that meeting, North Lincolnshire Fostering will carry out a child-focused matching process to match the child's needs with the most appropriate Foster Carer taking into account the child's previous experiences and consider any specific risks identified. A Matching meeting will be held with potential carers and this will be recorded on a Fostering Matching and Risk Assessment Form. The Foster Carer will be contacted, matching meetings held and all information will be shared to agree whether the match should proceed.

Unplanned urgent admissions are accepted following the agreement of three Lead Officers, they must agree that entry into care is in the best interests of the child. Procedures require the gathering of a basic minimum of information before settling the child into the home. An urgent-planning meeting is held the next day in order to complete the normal CiC care planning process. All unplanned admissions to foster care are considered at the next Legal, Tracking and Decision Making Meeting.

5. Capacity

Number of foster carers

There are 116 approved foster carers as at the end of March 2023. Of these 87 are mainstream foster carers (10 short break only) and 19 are connected persons carers (10 with full approval).

Number of children looked after in foster placements

As of 31st March 2023:

- 150 children live in foster care,
- 121 of these children live with North Lincs approved foster carers.
- 26 of these children live with connected person carers.

It is anticipated that on average a full time Fostering Social Worker will support up to 20 foster carers or undertake approximately 4 assessments at any one time. They will also have input into the recruitment, selection and training of foster carers.



6. Recruitment, Preparation and Assessment of Foster Carers

An ongoing recruitment strategy and programme of events is in place to work with our partners in the community to raise the profile of North Lincolnshire Fostering and to encourage members of the North Lincolnshire community to apply to become Foster Carers.

Activities that are identified within the strategy include:

- Planned recruitment drives within the local community over the year.
- Use of media, on-line information and advertising, virtual open evenings and other on-line tools.
- Articles in the local 'Direct News'.
- Good news stories from existing Foster Carers published in the local press, to inform the public on the role of a foster carer and the rewards that it can offer.
- Attendance at community events.
- Publicised road show events at venues within the local authority.
- Stalls at community shows and fayres.
- Posters in the local community, e.g. doctor's surgeries, community centres, libraries, supermarkets, local businesses and other strategic points within the community etc.
- Permanent advertising displays at Scunthorpe, Crowle and Brigg libraries.
- Representatives from the team and North Lincolnshire's cohort of foster carers appearing on local TV and local radio stations and purchased Radio advertising campaigns.
- The deployment of banners at key points across North Lincolnshire.
- Use of North Lincolnshire Council digital screens, including in the town centre and community hubs.
- Revamped fostering specific pages on North Lincolnshire Council's website.
- Awareness raising on all North Lincolnshire Council's employee's computer desktops.
- Advertising on local businesses and organisations websites, media, newsletters and premises.
- North Lincolnshire Council is a foster carer friendly employer offering extended special leave and flexible working conditions for employees who are or who would like to be foster carers. North Lincolnshire Fostering is encouraging other organisations and businesses to become foster carer friendly too.
- The introduction of the Fostering Friendly scheme, which allows partners in the community to champion fostering and be supportive of their workforce who wish to foster or already fostering.

- North Lincolnshire Fostering has developed a fostering ambassador scheme where trained frontline staff can advise the public on how to become a foster carer. This is now being rolled out across other businesses and organisations in North Lincolnshire.
- Recruitment materials incorporates the corporate parenting strapline developed by children in care, new illustrations are regularly developed and the communications team to recruitment materials and generate new interest. A full time communications officer has been recruited to implement this communication plan.
- Robust recruitment programme of activity over fostering fortnight.
- The increasing use of social media including Facebook and Twitter including sponsored adverts.
- Regular meetings between North Lincolnshire Fostering and communications teams to review the recruitment campaign. A rolling calendar of events is identified and maintained which includes several recruitment events across the county and beyond.
- An information booklet developed in consultation with the fostering community. The aim is to generate interest in becoming a foster carer by creating a positive impression on applicants by being in keeping with the branding and being written from the perspective of a foster carer, with a friendly and person focussed feel to the content.
- Video's have been created and are displayed during recruitment events, screened in public access areas and are accessible on the North Lincolnshire Fostering website as well as via social media. The video's are refreshed and new ones developed to maintain interest.
- A rolling enquiries tracking form is maintained and updated on a frequent basis in order to track and progress the stages of recruitment from enquiry to approval. This is to assist in identifying new/varying trends in successful recruitment activities as well as reasons for not wishing to proceed in order to aid learning and to ensure regulation compliance.
- A 'Friends of Fostering' mailing list will be launched in the summer to maintain contact with those interested in supporting fostering through advertising or may be ready to foster in the future.

Through effective management and analysis of data and performance; North Lincolnshire Fostering is able to identify any shortfalls in the types of foster care required in order to meet the needs of the children that are assessed as needing foster care. The recruitment strategy is adjusted to take this into account. Priority recruitment activity concentrates on recruiting foster carers who are able to provide mainstream foster care for teenagers and unaccompanied asylum seeking and refugee children (UASC), short breaks foster care for children with disabilities and foster care for children and young people with complex care needs as well as carers motivated to provide short term care for babies and children with alternative permanency plans including adoption, Special Guardianship, Child Arrangements or long-term care for older children.

North Lincolnshire Fostering has developed timescales for responding to enquires related to fostering, these are;

Fostering Social Worker	Female	MA Hons Social Work PDP Level 1	2018
Fostering Social Worker	Female	BA (Hons) SW and DipSW Practice educator 2	2001 2008
Fostering Social Worker (0.5)	Female	BA Hons social work Post Qualifying Award Consolidation Practice Educator 1 and 2	2012
Fostering Social Worker (0.5)	Female	MA Social Work Post Qualifying Award Consolidation Practice Educator 1	2011
Fostering Social Worker (0.5)	Female	MA Social Work Post Qualifying Award Consolidation	2008
Fostering Social Worker (0.6)	Female	BA Hons Social Work Post Qualifying Award Consolidation Practice Educator 1	2010 2014
Fostering Social Worker	Female	Diploma in Social Work Practice Educator 1 and 2	1996
Fostering Social Worker	Female	MA Social Work	2020
Fostering Social Worker	Female	Bsc Hons Social Work	2017
Fostering Social Worker (0.6)	Female	BSc (HONS) Applied Psychology MA Social Work	2009
Fostering Social Worker (0.5)	Female	BA Hons in Social Work Diploma in Play Therapy Post Qualifying Award in Social Work Advanced Diploma in Therapeutic Play	1997 2001 2004 2006
Fostering Social Worker (0.5)	Female	BSC Social Work	2017
Supported lodging social worker	Female	Social Worker (BA)	2012
Recruitment Support Officer	Female	Level 3 Diploma in Health and Social Care	2017
Recruitment Support Officer	Female		
Fostering support Worker	Female	Ofqual level 3 diploma for the Children and Young people's workforce- 2014	2014
Fostering Support Worker (0.5)	Female	BA Hons Counselling	
Marketing and Communications Officer	Female	Masters Level PGCE in Lifelong Learning Masters in Journalism BA Honors English	2020 2011 2009

Agency Decision Makers

Name	Post	Decision to be made
Nikki Alcock	Head of Partnerships, evaluation and outcomes for children.	To make decisions about the approval of foster carers. To decide any terms of approval. To consider the first review of carers, and any other review if requested by North Lincolnshire Fostering provider, and to make a decision on the continuing approval of carers.
Di Rees	Head of children's practice and assurance (Principal Social Worker)	To make decisions on other matters, or cases referred by North Lincolnshire Fostering provider, including termination of approval in some cases.

13. Complaints, Representations and important contact information

At times, foster carers and children in foster care may feel unhappy about the support they receive. North Lincolnshire Fostering works within North Lincolnshire Council's complaints procedures. In the first instance North Lincolnshire Fostering will attempt to deal with any complaint or representation through discussion and mediation, however, if this is felt inappropriate all foster homes have complaints information and leaflets that show how to complain and how complaints are dealt with. There are three stages to the complaint process and complainants have a right to contact the Local Government Ombudsman if they remain dissatisfied following completion of stage three.

All children in foster care have direct access to the Children's Advocate:

Children's Advocacy
Hewson House
Station Road
Brigg
North Lincolnshire
DN20 8XJ
Telephone 01724 296639
Mobile 07717586247

The Independent Complaints Officer is:

Lesley Cooper
Church Square House
30-40 High Street
Scunthorpe

North Lincolnshire
DN15 6NL
Telephone 01724 296426

OFSTED

This is the inspecting body for fostering. The contact point for all questions, queries and complaints to Ofsted is via the central number, or you can email them.

Ofsted National Business Unit
Piccadilly Gate
Store Street
Manchester
M1 2WD
Telephone 0300 123 1231
Email enquiries@ofsted.gov.uk

Children's Rights Director for England

In addition to the North Lincolnshire complaints and representation procedures children, or adults acting on their behalf, have access to the Children's Rights Director for England.

The Office of the Children's Rights Director
St Nicholas Building
St Nicholas Street
Newcastle upon Tyne
NE1 1NB
Free phone 0800 5280731
Website www.rights4me.org.uk
Email theteam.rights4me@csci.gsi.gov.uk

Cabinet Member for Children and Families

Councillor Julie Reed
Conservative Group Office
Church Square House
30-40 High Street
Scunthorpe
North Lincolnshire
DN15 6NL
Telephone 01724 297614
Mobile 077762056445
Email CLlr.juliereed@northlincs.gov.uk

14. Contact Details for North Lincolnshire Fostering

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Church Square House 30–
40 High Street Scunthorpe
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