

In North Lincolnshire more people of working age with care needs live independently.

The new supported living accommodation at Poplar Tree Avenue has enabled more people to have their own front door, including young people moving from their family home, or out of residential and hospital settings, to live independently.



Myos House – Dementia Housing

- The development of a flagship dementia housing extra care scheme for people with early onset dementia has continued over the last year and opened in September 2021.
- This scheme provides alternative accommodation choices for people who live with dementia, and their partners, enabling them to live together independently for as long as possible.
- The individual apartments and communal spaces have been designed to be dementia friendly and the on-site care support ensures people, and their families, are fully supported.



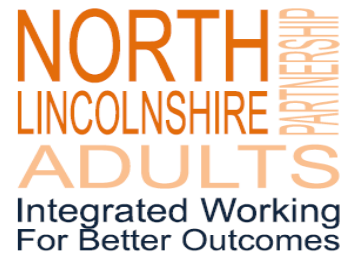
With you

Your voice makes a difference

The Council is committed to working with communities to develop services through listening to people's experiences and to help us to do this we work with a number of people's partnership groups.

These partnership groups have continued to meet in a virtual way; or have stayed in touch through phone calls and newsletters, and they have come together to provide a combined voice in the Adults Partnership. They have worked on projects and completed virtual mystery shopping exercises providing important insight into the way we deliver information and services. This has supported the council and partners to develop services and shape the public information regarding COVID-19. On-line training has taken place, and support continues, to enable people to continue to take part in engagement opportunities through a range of digital solutions.

If you would like to be part of a group and help shape services across North Lincolnshire get in touch with us - we would love to hear from you.



Home First

- A new process to support people to get home quicker from a stay in hospital was introduced in August 2020 and supports the ethos of 'Home First'.
- The process enables health and social care staff to work together to support the safe and timely discharge of people from hospital to home, or community setting, where an assessment of their health and social care needs can take place.
- The ethos of 'Home First' is reducing the length of time people spend in hospital and enabling an assessment of people's needs to take place in a familiar surrounding.
- The council has also worked with health partners to develop a two-hour response to support people with health and care needs in the community. This response may be to a person in their own home, providing the support they need at home rather than in a hospital setting.

Providing the right support, at the right time, in the right place.



By assessing people at home, and not in hospital, we can find out what is important for the person and how to help them be as independent as possible.

Supporting the care sector

- Together we have continued to find new ways of working and have built on the strong relationships with care sector providers and health partners. We have worked as a system to support care providers, to keep their staff, and the people they care for, safe and well. Throughout the last year care home providers have continued to support the safe and timely discharge of people from hospital.
- To ensure the people they care for were supported safely during the Covid 19 pandemic, the sector has been fully supported, with timely implementation of national guidance and the distribution of government funding to support changes required. This has included the distribution of Personal Protection Equipment (PPE) and access to Infection, Prevention and Control (IPC) training.

- A recruitment campaign was launched called 'Proud to Care' which raises the profile of working in the care sector, encouraging more people to work in care and play a crucial part in supporting people to remain independent in their own homes. Through the recruitment hub over 100 people have found a career in social care.
- The sustainability of the care sector has continued to be strong, with providers able to support the safe and timely discharge of people from hospital. In collaboration with health partners, we have supported care providers to keep the people they care for, and their staff, safe and well. The quality of care provision remains high with 82% of care homes and 89% of home care support being rated as good or outstanding by the Care Quality Commission (CQC) (July 21)



Keeping people safe and well

For 2021/22 our main areas of focus are:

Enabling people to achieve good outcomes

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Enabling people to live fulfilling lives and to age well

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Enhancing life opportunities

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Enabling choice and control

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Enhancing the health and care of residents living in care settings

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We will know we are achieving these areas of focus when people tell us:

- That they have a place they can call home
- They know about the activities, social groups, leisure and learning opportunities in my community, as well as health and care services
- They have opportunities to learn, volunteer and work and can do things that match their interests, skills and abilities
- That they have care and support that enables them to live as they want to, being seen as a unique person with skills, strengths and personal goals
- They can choose who supports them, and how, when and where the care and support is provided, and
- that they are supported to plan ahead for important changes in life.



What did we spend 20/21?

Adult Social Care remained within budget and delivered improvements throughout the year.

