



In Sept 2020 you trialled the 'Our Community View' Tool which will be launched shortly and will help shape our flourishing and enabling communities' priorities actions. More info coming soon, watch this space!

Thank you for your responses to the surveys that have been conducted over the last 12 months. Your feedback is invaluable in helping us to develop future plans and shape service delivery.

Please find a summary of the findings from each, along with an update on what we are doing as a result.

## INITIAL SURVEY July 2020

### We asked what you are most proud of in North Lincolnshire? You told us:

- 1) Green rural location with lots of accessible green spaces.
- 2) Friendly people and strong community spirit.
- 3) History and heritage of the area – industry and agriculture.

### We asked what are you most concerned about in your community? You told us:

- 1) Safety of roads and pavements
- 2) Maintenance of parks and green spaces
- 3) Crime and anti-social behaviour

### We asked what do you want to influence and get involved with? You told us:

- 1) Planning and infrastructure developments – especially highways, housing and town centre regeneration.
- 2) Community initiatives – including increasing community pride and improving community facilities.
- 3) Environmental improvements - including green spaces, air quality, reducing litter and ensuring a cleaner tidier area.

### What are we doing?

We are ensuring future surveys focus on the topics of most interest to you and will prioritise these areas for action.



## IMPACT OF COVID 19 September 2020

### We asked how COVID-19 had impacted on you. You told us:

- 1) Being separated from family and friends, work, financial, school/college/university closures, social issues and health worries were of most concern.
- 2) Working from home, doing things online, sense of community, walking in the local area were the things you most appreciated.

### We asked you what lifestyle changes you plan on keeping up after the pandemic is over? You told us:

- 1) Shopping habits – both more online shopping as well as supporting independent local shops.
- 2) Working from home
- 3) More exercise - walking and cycling
- 4) Spending more time at home with family
- 5) Use of online technology for contact

### Flourishing communities

- 64% of you told us you had provided support and assistance to others during the pandemic.
- This support included shopping for family and friends, volunteering, befriending neighbours, providing emotional, financial and practical support.

### What are we doing?

- 1). Providing financial support to local people and businesses to mitigate the impacts of the pandemic.
- 2) Supporting volunteers and community champions to help others.
- 3) Providing information and advice to help keep North Lincolnshire residents safe

## TRANSPORT November 2020

### We asked you what your primary mode of transport is ?

#### You told us:

- 1) Car (with more than 50% of you having 2 cars in your household)
- 2) Walking and cycling were the second most popular form of transport used.

### We asked you what we could do to improve transport safety. You told us:

- 1) Improve the standard of roads.
- 2) Improve safety for pedestrians and cyclists
- 3) Influence behaviour through education and campaigns.

### We asked what our priorities for transport should be?

#### You told us:

- 1) *Connected accessible transport networks providing access to employment, education, key local services*
- 2) *Connect North Lincolnshire locally, regionally, nationally and internationally to support development.*
- 3) *Provide safe transport networks which improve quality of life and health and wellbeing*
- 4) *Minimise the environmental impact via sustainable transport solutions*



### What are we doing?

- 1) We are developing an integrated transport strategy for North Lincolnshire that will drive transport improvements through until 2038.
- 2) We are already working on improving the highways network, including new walking and cycling routes

## DIGITAL SKILLS February 2021

### We asked what digital equipment you own and how you access the internet. You told us:

- 1) Over 90% of you:
  - Had a laptop/PC and/or tablet or smart phone
  - Access the internet via home broadband or mobile internet on a mobile device
  - Access the internet daily from home

### We asked you about your preferences around the use of technology. Your highest scoring reasons were:

- 1) Accessing the internet/using search engine
- 2) Online banking and shopping
- 3) Watching TV on demand
- 4) Video calling family and friends

### We asked your thoughts on a digital future. You told us:

- 62% of you fully support the council offering more of its services online
- 52% of you are excited about the increasing use of technology in society

### We asked you what the biggest barriers to doing more digitally were. You told us that the following were barriers:

- Poor internet speed
- Fear of scams and fraud
- Confidence/skills

### What are we doing?

- 1). We are improving our website and online services
- 2) Providing support to help people get online and to improve their digital skills
- 3) Working with telecoms providers to bring ultrafast broadband to more areas in North Lincolnshire

## WHAT NEXT?

Over the course of the next year, we are committed to enhancing our approach to resident engagement further. This will include a further recruitment drive to increase panel membership. We will also be conducting surveys on the following topics:

- Culture and heritage
- The council budget
- Healthy and active lifestyles

We hope you will continue to be a member of the North Lincolnshire Residents' Panel and will also promote membership to friends and family by sharing this [link](#)

For more information, please email [residentspanel@northlincs.gov.uk](mailto:residentspanel@northlincs.gov.uk) or call 01724 297000