Current Council Tax scams

Be aware, fraudsters are currently working in the North Lincolnshire Council area and are targeting Council Tax payers with two separate scams.

Scam 1
North Lincolnshire residents are receiving unsolicited telephone calls advising them that their property is in the wrong Council Tax banding and they are paying too much Council Tax. The caller then advises that for a fee they can get the banding lowered. Residents have reported receiving these calls even when the property they live in is in the lowest banding (Band A).

Council Tax bands are set by the Valuation Office Agency (VOA) who offer a FREE service for anyone who believes that their property is in the wrong band. Visit The Valuation Office Agency for further information.

Scam 2
We are aware that some residents have received an e-mail asking them to claim a Council Tax refund. The e-mail asks the resident to provide details of their Council Tax band, how much their Council Tax is and whether they receive a discount or exemption.

It then asks them to click on a link to start the claim process.

STOP – this is a scam.

The link opens up what appears to be a legitimate .GOV.UK web page.

It is FAKE and will ask you to divulge personal information such as your date of birth, mother’s maiden name and your debit/credit card details. DO NOT provide any information.

There may be occasions when the council needs more information from you to make a Council Tax refund. If this is the case, the Council will write to you or e-mail you. It will not direct you to a .GOV.UK website. If you are unsure as to whether a letter or e-mail is from the Council, ring us on 0300 3030164 option 5 or contact us atinctax@northlincs.gov.uk