



THE HR People

■ Human Resources ■ Health & Safety ■ Training



Mediation Services



Mediation Service

The HR People offer a professional Mediation Service, providing trained, experienced and independent mediators who are able to facilitate a conflict resolution strategy, resolving disputes that may affect professional relationships within Parish and Town Councils and which may potentially lead to Standards related complaints. Mediation allows parties to resolve problems and mend and restore professional relationships, agreeing a way forward which parties are satisfied with.

The Mediation Process

When a conflict situation arises, Democratic Services or the Parish and Town Council concerned are able to contact The HR People via telephone or email. An impartial mediator from our service will be identified and they will make contact to arrange:

- 1 hour individual pre meetings with both parties to discuss the mediation process and gain agreement to the mediation meeting.
- A mediation meeting at which both parties will be present, lasting no more than 3 hours. This will involve the signing of a confidential 'Mediation Agreement' setting out the details of what has been agreed and the responsibilities of both parties.
- The mediator emails a scanned copy of the 'Mediation Agreement' to both parties, the content of which will bind both parties in order to maintain good relations.

Cost:

- £70 per hour plus VAT
- Mileage at 0.45p per mile
- Venue costs to be borne by the parties

Contact:

Email: joanne.andrew@northlincs.gov.uk

Telephone: 01724 298500