

## **Market Traders Liaison Group Meeting**

Tuesday 9 September 2014 at 2.30pm in the International Room, Civic Centre

Present: Cllr John Briggs (JB) (Chair) North Lincolnshire Council  
John Fullerton (JF) North Lincolnshire Council  
Angelo Monopoli (AM) Scunthorpe New Hall  
Paul Potter (PP) Scunthorpe New Hall  
Anna Huggins (AH) Scunthorpe Old Hall  
Margaret Rushton (MR) Ashby Market  
Janet Sutton (JST) Ashby Market  
Dave Wilson (DW) North Lincolnshire Council  
Stuart Campbell (SC)(mins) North Lincolnshire Council

**1147** Apologies: Received from Jeff Sewell

**1148** Minutes of last meeting held on Tuesday 20 May 2014 were read through and agreed as a true and accurate record.

**1149** Matters arising from the last meeting – 1145 AM asked about the leases. JF said that Paul Taylor had no objections to stalls having leases. JF confirmed he would look to have new leases in the future for Food Hall stalls.

AM spoke about traders going early and thought management should speak to traders and enforce opening times. JB affirmed it was the responsibility of Group members as well as management to encourage traders to keep to the opening times.

AM also brought up the issue of signage for markets on approach roads and in Scunthorpe town centre and Ashby. JF said there were different regulations for signage. JB said he'd look into the signage issue.

### **Management issues**

**1150** No issues

## **Traders' agenda items**

### **1151 Cleanliness issues raised by PP.**

The subject covered issues ranging from the sighting of vermin, blood and flies around the waste bins and rubbish left in the delivery areas.

DW responded with his intentions for cleaning the Market within the resources available. JB asked for a list of equipment that would assist in the improvement of cleaning on the market. JF to advise JB. DW stated the cleaning of the canopies in the Food Hall had begun and was on a rolling programme.

AM suggested the bins could be cleaned more often. DW said he would look into the possibility of operatives cleaning the bins on a more regular basis.

Regarding the issue of blood being left on the delivery area floor JF stated it was incumbent on the trader to clean up any spillages immediately but market operatives would do so as and when any spillages are seen. JF asked for traders to comply with health and hygiene regulations.

Pallets – the problem has been resolved for the last two weeks with the recent pick ups and some traders had been informed of the need to have pallets taken away by their delivery drivers.

Blue pallets can be taken by CHEP who collect when they are informed by telephone.

Plastic curtains dirty – The plastic curtains that hang on the external large doors have been replaced and new curtains are to be mounted on the other two rear entrances to the market.

Radio complaints, loudness, content – PP said some traders, particularly under or close to the speakers had complained the volume was too high and would prefer a different station to be played. JF stated he was happy for the volume of the radio to be adjusted as required when advised to do so and had no objection to trying different stations.

At this point JB stated that these items were not appropriate for the MTLG and that such operational matters should be brought to the attention of market staff/management so they can be dealt with as and when they arise.

PP thought public toilets were required. JB stated there were 8 outlets in the town centre and that the former Brian Wright's shop was under consideration for conversion into public toilets.

Security issues, update on theft from stalls –

Regarding the theft issue JF said that PC Bexon had completed his line of enquiry and that no further action would be taken. PC Bexon said he would be visiting effected traders to inform them. PP and AM relayed that some of the effected traders felt let down by the whole incident. JF explained that there is a claim form that traders could access online on the council's website.

AM said some traders felt there needed to be more security at vulnerable times. Maybe even during the afternoons mid week.

Charter and Opening Hours –

Some concerns were raised by AM about the opening and closing hours of the market(s). It was explained that the current hours were in the Markets Charter but some traders were not keeping to the specified times.

JB said he'd be happy to walk around each stall and reiterate the opening hours to traders. But that it was the responsibility of everyone including MTLG reps to encourage traders to keep to the opening times stated. AH thought that traders in the Old Hall would leave if they were forced to keep to the stated opening times. JF stated the Traders' Charter was due to be reviewed and would bring the matter to the attention of his new line manager.

Air conditioning –

It was explained by AM that the Market was built in 1972 and that the air vents don't work and the extractors didn't work. JF replied that the extractors did work and had recently been cleaned externally and two starter boxes had been replaced. AM and PP thought the Food Hall may not be meeting modern

regulations by not having air conditioning. JB thought this was not the case but asked for the comments from AM and PP to be noted.

**1152.** Scunthorpe Old Hall AH

AH suggested that the rear doors of the Old Hall be closed except for one to alleviate the cold or even have a “door within a door” to minimise cold getting into the Hall. PP suggested “space heaters”.

Traders’ parking. Some traders are suggesting they should have free parking on Saturdays in line with the public car parks. JF replied that market issued parking exemption certificates were heavily subsidised and that they were optional. PP reported that members of the public had been parking in the market service yard. JB advised he contact the market office. This information could then be forwarded to Parking Services.

**1153.** Ashby – JST proposal for a pre-Christmas Craft Market – JST enquired about the possibility of having a craft market one Saturday in November at Ashby market and that this was initially supported by JF but last week JF said the reps would need to apply through the Markets Policy and that he could not do so. JF clarified that any additional market needed to be applied for using the Markets Policy and that as the proposed extra market was on a Saturday (the same day as Scunthorpe’s statutory market) it could be seen as a conflict of interests and as such it would be prudent for the application to come from a third party. JF went on to say that he did not intend to oppose the extra market and would provide operational support on the day should the application be successful.

**1154** AOB

AH said bookings on the Podium have decreased considerably. It was explained that the Podium bookings/promotions were administered through the Tourism Team. JB said that many groups, including charities had been approached by the Tourism Team to use the Podium, charities free of charge, but there had been few takers.

PP thought the MTLG minutes should be on the Council’s website, not just in printed format. JB agreed. AM said he had only received the minutes to the last

meeting 2 weeks ago. JB asked for the minutes to be produced within 2 weeks of the meeting taking place.

JS and MR asked for more advertising for Ashby Market such as an advert in the Telegraph. It was explained that market advertising is the responsibility of the Tourism Team and reps could contact them by phone or email.

**1155** The meeting closed at 3.30pm. The next meeting was proposed for Tuesday 9 December at 2.30pm at Scunthorpe Market