

# Tidal River Trent

## Are you prepared for flooding?

A year ago, on the 5 December 2013, properties on the tidal River Trent flooded following a tidal surge on the east coast. We've been working with affected communities since, as well as making repairs to flood defences and other infrastructure, and would like to remind at-risk households how they can make sure they are prepared when flooding happens.

### Flood Warnings

Although flood defences reduce the likelihood of flooding, no one can ever entirely remove all risk.

One way you can do this is through our free warning system - Floodline Warnings Direct (FWD).

**To register for FREE flood warnings, call Floodline on 0345 988 1188 or 0845 988 1188.** Once you are registered, if we issue a Flood Warning an automatic message will be sent to you via telephone, SMS text message, email and/or fax (depending on which details you provide).

Where possible, warnings are issued two hours before flooding is expected to give those that are registered time to act to protect themselves and their property. You can also access live flood information during a flood online ([www.gov.uk/check-if-youre-at-risk-of-flooding](http://www.gov.uk/check-if-youre-at-risk-of-flooding)) and through apps.

 <b>FLOOD ALERT</b> <small>FLOODING IS POSSIBLE. BE PREPARED.</small>	 <b>FLOOD WARNING</b> <small>FLOODING IS EXPECTED. IMMEDIATE ACTION REQUIRED.</small>	 <b>SEVERE FLOOD WARNING</b> <small>SEVERE FLOODING. DANGER TO LIFE.</small>	<p>Download the Flood alert app from the Apple App Store or Google Play, or use the below QR codes.</p> <p>iphone users</p> 	<p>Android users</p> 
<ul style="list-style-type: none"> <li>⇒ Stay alert</li> <li>⇒ Stay vigilant</li> <li>⇒ Early precautions</li> </ul>	<ul style="list-style-type: none"> <li>⇒ Flooding expected</li> <li>⇒ Take action</li> <li>⇒ Protect yourself &amp; your property</li> </ul>	<ul style="list-style-type: none"> <li>⇒ Significant risk to life</li> <li>⇒ Significant disruption to communities</li> <li>⇒ Protect yourselves</li> </ul>		

### Preparing for flooding

By registering to receive Flood Warnings you will have taken the first step towards preparing your home and family.

Humber Local Resilience Forum has created a practical guide to highlight more steps you can take. You can access the document at: [www.heps.gov.uk](http://www.heps.gov.uk)

### How to contact us

If you have any questions, please contact the Environment Agency's national customer contact team on 03708 506 506 (landlines are charged the same as a local geographic call but mobiles may vary) or email [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk)

