


Direction of Simon Driver, Chief Executive North Lincolnshire Council under the Housing Benefit and Council Tax Benefit (Electronic Communications) (Miscellaneous Benefits) Order 2006

North Lincolnshire Council in accordance with paragraph 2 of Schedule 11 to the HB Regulations 2006, Schedule 9 of the CTB Regulations 2006, Schedule 10 of the HB (Persons who have attained the qualifying age for state pension credit) Regulations 2006 and Schedule 8 of the CTB (Persons who have attained the qualifying age for state pension credit) Regulations 2006; and Chapter 4, Part 3 of Section 1 of its Council Tax Reduction Scheme introduced under the provisions of The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012 (SI 2012 No. 2885, hereby makes the following directions:-

1. An individual who, in accordance with the 2006 Regulations makes a claim for Housing Benefit or Council Tax Benefit under the Social Security Contributions and Benefits Act 1992 is authorised to do so by an electronic communication, provided that the individual uses the method approved by the Authority in relation to the claim.
2. An individual who, in accordance with the 2006 Regulations has had a change in their circumstances affecting their Housing Benefit or Council Tax Benefit under the Social Security Contributions and Benefits Act 1992 is authorised to do so by an electronic communication, provided that the individual uses the method approved by the Authority in relation to the change.
3. An individual who, in accordance with the North Lincolnshire Council scheme makes an application for a Council Tax Reduction under the Local Government Finance Act 1992 is authorised to do so by an electronic communication, provided that the individual uses the method approved by the Authority in relation to the application.
4. An individual who, in accordance with the North Lincolnshire Council scheme who has had a change in their circumstances affecting their entitlement to Council Tax Reduction under the Local Government Finance Act 1992 is authorised to do so by an electronic communication, provided that the individual uses the method approved by the Authority in relation to the change.
5. The methods and forms set out, at the time of, and for the purposes of, the delivery of such an application / informing of a change in circumstances communication as outlined in paragraphs 1 to 4 as provided on the Authority's website, are respectively :-
 - (a) the methods approved by the Authority for -

- (i) authenticating the identity of the individual making the claim / informing of a change in circumstances or the sender of the communication;
 - (ii) submitting the claim / informing of a change in circumstances communication;
 - (iii) authenticating any claim / informing of any change in circumstances or notices delivered by means of an electronic communication;
 - (iv) electronic communication, and
 - (v) submitting to the authority and information
- (b) the form approved by the Authority in which the claim, information on a change in circumstances is to be delivered.

Signed by: 

Simon Driver
Chief Executive

Dated: 08 December 2014