

# CHAPTER 5 - CONSULTATION

**Summary** - This chapter considers the outcomes from the consultation undertaken in 2010/11 and the progress made by the council in addressing them.

## 5.1 Introduction

The previous chapter outlined the Local Transport Goals that will shape the direction of the transport in North Lincolnshire in the future.

This chapter identifies the problems and challenges raised by partners or the local community during consultation previously undertaken to inform the Transport Strategy. It also provides an update on the progress that has been made towards addressing them.

## 5.2 The Consultation Process

The current government places a strong emphasis on the role that local communities can play in identifying local issues and developing solutions to address them. The extensive consultation in 2010/11 allowed local communities and stakeholders to identify the problems and challenges to be addressed during the lifetime of LTP3. Table 5.1 shows who was involved in the consultation process.

*Table 5.1: Consultees in 2010/11*

<b>Community Based Consultation</b>
<ul style="list-style-type: none"><li>• 'The Base' - Young People's Youth Group (open to all young people in North Lincolnshire)</li><li>• 'X-Press' - North Lincolnshire Young People's Forum</li><li>• 'Direct' Magazine - delivered to all households in North Lincolnshire</li><li>• Crosby West residents association</li><li>• Alvingham Road Day Centre - coffee morning</li><li>• Healthy Ageing Strategy transport steering group</li><li>• North Lincolnshire Senior Forum</li><li>• North Lincolnshire Local Access Forum</li></ul>
<b>Stakeholder Consultation</b>
<ul style="list-style-type: none"><li>• Humberside Airport Transport Forum</li><li>• Humberside Airport Managing Director and Surface Access Manager</li><li>• South Humber Gateway Delivery Group</li><li>• North Lincolnshire Highways Alliance Core Group</li><li>• North Lincolnshire Quality Bus Partnership</li><li>• North Lincolnshire Rural Partnership</li><li>• North Lincolnshire Council's Scrutiny Panel - 'Greening the Workplace'</li><li>• North Lincolnshire Council Highways and Planning Senior Management Team</li><li>• North Lincolnshire Partnership Thematic Boards</li><li>• Government Office for the Yorkshire and the Humber</li><li>• Highways Agency</li><li>• Network Rail</li><li>• First Group Plc</li></ul>

## 5.3 Progress Made Towards Addressing Issues Raised

This section demonstrates the progress made by the council in addressing the issues raised through consultation.

*Table 5.2: Progress made towards addressing priorities raised through consultation in 'Direct' Magazine*

<b>Priority</b>	<b>Service details</b>	<b>What have we done</b>
1st	Condition of other roads	Use the Highways Asset Management Plan to identify roads where maintenance is needed
2nd	Condition of footpaths	Use the Highways Asset Management Plan to identify footpaths where maintenance is needed
3rd=	Winter maintenance	Winter Service Policy implemented
3rd=	Condition of main roads	Use the Highways Asset Management Plan to identify roads where maintenance is needed
4th=	Reducing traffic congestion	Urban Traffic Control system implemented in Scunthorpe
4th=	General road safety	Work with the Road Safety Partnership and Safer Roads Humber to address road safety issues. Local safety schemes implemented through the LTP.
5th	Environmental issues	The Scunthorpe Ridgeway completed
6th	Flooding	Flood Forum established. Drainage schemes implemented
7th=	Pedestrian facilities	Use LTP funding to provide new footways and pedestrian facilities where there is an identified need for them.
7th=	Cycle facilities	The Scunthorpe Ridgeway project has been completed
8th	Control of on-street parking	Since March 2010 the council has been responsible for enforcing on-street parking. This has allowed improved consistency in enforcement and a reduced contravention of parking regulations
9th	Working with partners	The council continues to work closely with partners to deliver projects, for example working with the Highways Agency to deliver the A160 Port of Immingham Improvement Scheme
10th	Public Rights of Way	Continue to implement the Public Rights of Way Improvement Plan
11th	Public Transport	The council works closely with the main bus operators through the Quality Bus Partnership to deliver improvements to local bus services and infrastructure  The council has also developed strong working relationships with the train operating companies
12th	Access to services & facilities	Continue to support the Wheels to Work initiative and Voluntary Car Service  Working with developers to produce and implement robust travel plans

Table 5.3: Summary of consultation issues raised by stakeholders and progress made towards addressing them

Issue raised	By whom	Progress to date	Future projects
Safe walking & cycling routes	'The Base' Youth Group Northern Lincolnshire Rural Partnership Healthy Ageing Strategy Transport Steering Group	The Scunthorpe Ridgeway was completed in April 2013, a six mile off road pedestrian and cycling route from Manor Park in Scunthorpe to Bagmoor Lane at Normanby Park	Provide pedestrian & cycling facilities where there is an identified need
Condition of footways	'X-Press' Young People's Forum	Use the Highways Asset Management Plan to identify areas where maintenance is required.	Continue with maintenance programme
Increasing use of sustainable modes of transport	'The Base' Youth Group	Bus passenger numbers peaked at just over 4 million in 2011/12 but declined to 3.9 million in 2012/13.  Developed close working relationships with train operating companies and Network Rail	Continue to work closely with operators through the Quality Bus Partnership to deliver continued improvements to the public transport network  Continue to develop working relationships with them
Accessibility, particularly in rural area	'The Base' Youth Group Northern Lincolnshire Rural Partnership Healthy Ageing Strategy Transport Steering Group North Lincolnshire Senior Forum	Humber and Wolds Rural Community Council operate the Voluntary Car Service, which provides a safe, reliable and affordable voluntary transport service to residents in North Lincolnshire who have genuine transport difficulties  Wheels 2 Work is a scooter hire and bicycle provision scheme which helps people overcome barriers in accessing work, college or training, because of genuine difficulties	Continue to support these initiatives
Winter maintenance & safety of roads in bad weather	'X-Press' Young People's Forum	In 2011 the council undertook a full review and consultation of the existing winter service arrangements. This led to the implementation of the Winter Service Policy, which is designed to allow the council to respond more efficiently and effectively to severe weather	Continue to review the Winter Service Policy on an annual basis
Marketing of job opportunities to school age population in North Lincolnshire resulting from major developments in the area	'X-Press' Young People's Forum	The council has held its first Job and Careers event in 2012, which attracted 1,000 residents and 1,600 pupils from local secondary schools.	Hold these events annually  Work with local businesses and the University Technical College to promote job opportunities

## **5.4 Summary**

This chapter outlines who was involved in the initial consultation process and the issues raised during this. It also identifies the progress the council has made in addressing these issues.

The next chapter will review the existing local transport strategies and studies.