

BVPIs

Community Safety & Well Being

BV 126 - Burglaries BV126

Domestic burglaries per year, per 1,000 households in the Local Authority area

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	13.20	5.80	13.50			Burglary is at its lowest level for several years. Reductions have been achieved through significant partnership effort including work with prolific offenders, target hardening vulnerable properties and the development of "SmartWater". The reduction of domestic burglary remains a priority for safer Neighbourhoods for 2008-11.

BV 127 a - Violent Crime per 1000 population (A) BV127a

Violent crime per year, 1,000 population in their local authority area

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	22.90	13.10	21.40			Partnership efforts on a number of fronts have helped to bring about a reduction of almost 27% since the 2003/4 baseline. Domestic violence and alcohol related assaults remain the largest elements and these remain key work strands for the partnership. The reduction of violent crime remains a priority for Safer Neighbourhoods for 2008-11.

BV 127 b - Robberies per 1,000 population BV127b

Robberies per year, per 1,000 population in the Local Authority Area

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1.30	0.30	1.10			The relatively small number of these offences makes this a volatile indicator. Although robbery levels have fallen by almost 30% since the 2003/4 baseline the partnership did not manage to achieve its annual reduction target for 2007/8.

BV 128 - Vehicle Crime BV128

The number of vehicle crimes per year, per 1000 population in the Local Authority area

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	13.90	7.00	11.70			Through a range of joint activities, vehicle crime has halved since the 2003/04 baselines. The reduction of vehicle crime remains a priority for Safer Neighbourhoods for 2008-11.

BV 174 - Racial incidents per 100,000 population BV174

The number of racial incidents reported to the local authority, and subsequently recorded per 100,000 population

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	45.73	0.00	94.34			In 2007 two new racial incident reporting systems were launched locally. True Vision launched in January 2007 and is a national police reporting system that the council is delivering in partnership with Humberside Police. In June 2007 the council did launch an internal reporting system to encourage staff to report any racial incidents they are exposed to personally or witness. Currently the majority of incidents are reported by the Local Education Authority. There is cause for concern that the number of reports has increased. Work is ongoing to identify and trends and to take positive action to tackle racial incidents in schools.

BV 175 - Racial Incidents (Further Action) BV175

The percentage of racial incidents reported to the Local Authority that resulted in further action.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	99.90	100.00	100.00			The authority has a policy of ensuring that all reported racial incidents are subject to further action.

BV 225 - Domestic violence, actions against BV225

Purpose of this BVPI is to assess the overall provision and effectiveness of local authority services designed to help victims of domestic violence and prevent further domestic violence. Note: This replaces BV 176, which measured the number of domestic violence places per 10,000 population.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	54.50	81.80	90.90			We continue to achieve ten out of eleven components of this indicator achieving a score of 90.9%. The one element we did not achieve relates to the number of refuge places per 1,000 population. This has been addressed during 2007/08 and a successful tendering of the Tenancy Support places has a) expanded the number of supported places for domestic violence and b) introduced the provision of 8 dispersed properties which will ensure that safe accommodation is available and meets the recommended levels.

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Community Safety & Well Being

BV 226 a - Advice & guidance - total BV226a

Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations, (PREVIOUSLY BV 177)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	78390.00	391661.00	185759.00			The difference from last year represents an earlier carry forward in the amount of grant given to the South Humber Racial Equality Council (SHREC).

BV 226 b - Advice & guidance, CLS quality mark BV226b

Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	55.05	100.00	86.54			The changed result from last year relates to the lower grant given to the South Humber Racial Equality Council (SHREC) which does not hold CLS Quality Mark at the General Help/Specialist level.

BV 226 c - Advice & guidance: direct provision BV226c

Total amount spent on Advice & Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	117922.00	763481.00	779071.00			The difference relates to the figure representing rent and lettings advice now transferred to North Lincolnshire Homes, partially offset by an increase in expenditure by the Housing Advice Team.

Corporate Health

BV 02 a - Equality Standard BV2a

The level of the Equality Standard for local government to which the Authority conforms in respect of gender, race and disability

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1.00	2.00	3.00			The council remains at Level 3.

BV 02 b - Race Equality Duty to Promote BV2b

The quality of an authorities Race Equality Scheme (RES) and the improvements resulting from its application

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	58.00	84.00	89.00			An internal diversity incident reporting system was launched in June 07 - this included race incident reporting facility. This is a key priority area for development during 07-08. The race equality scheme will be reviewed with the development of a Single Equality Scheme ongoing Summer / Autumn 2008 (this will replace the need to have separate schemes).

BV 08 - Invoices (% Undisputed Within 30 Days) BV8

The Percentage of Undisputed Invoices Which Were Paid in 30 Days. Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	91.00	97.00	79.57			This indicator was adversely affected by the disruption to the council's operations caused by flooding in June'07, however, the target would still not have been reached. As this council wide PI was affected by performance in all services, further analysis of those areas of worst performance is to be undertaken. This will include a review of current processes. Whilst no longer a required Best Value indicator in 2008/9, this will still be monitored as part of the finance improvement plan.

BV 09 - Council Tax (% Collected) BV9

Percentage of Council Tax Collected

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	96.49	98.48	97.06			Performance has fallen very slightly. Probably due to the IT problems as a result of the floods in June 2007 meaning that we had a month with no recovery action being taken. Also there has been an increase in numbers of people living in properties for short term and then moving on, often away from the area making collection difficult. Efforts are constantly made to improve collection levels, such as increasing payment by direct debits and taking prompt recovery actions.

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Corporate Health

BV 10 - NNDR (% Collected) BV10

The Percentage of Business Rates Due for the Financial Year which were received by the authority

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	98.43	99.30	99.28			Maintained high levels of collection at improved similar level to last year. Efforts are continually made to improve collection levels, such as increasing direct debits and taking timely recovery action

BV 11a - Top 5% of earners: Women BV11a

Percentage of top 5% of staff who are women.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	24.11	43.56	44.88			The figures are slightly above the upper target. The figures represent 92 out of 205 employees.

BV 11b - Top 5% of earners: Ethnic Minorities BV11b

The percentage of the top 5% of local authority staff who are from an ethnic minority.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.00	4.53	1.95			The ethnicity representation has increased above the Local Target of 1.5 for the year. This represents 4 out of 205 employees who meet the criteria. This area will continue to be monitored and action plans reviewed to gain further improvement.

BV 11c - Top 5% of earners: Disability BV11c

Percentage of top paid 5% of staff who have a disability (excluding those in maintained schools).

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.00	5.49	2.94			The figure has dropped slightly but remains above the benchmark target but below the local target set. This represents 6 out of 205 employees in this category.

BV 12 - Working days lost due to sickness absence BV12

The number of working days/shifts lost to the authority due to sickness absence .

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	10.73	8.09	10.24			The figure is above the target set for the year but above the lower target. Continuing management intervention in this area is expected to reverse the current trend but will take time to be reflected in the results.

BV 14 - Early retirements, Percentage of BV14

The percentage of employees retiring early (excluding ill health retirements) as a percentage of total workforce.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.97	0.18	0.56			This figure is above the Middle target and and is settling after last years service re-alignments. This represents 30 early retirements out of a work force of 6832.

BV 15 - Ill health retirements, Percentage of BV15

The percentage of local authority employees retiring on the grounds of ill health as a percentage of the total workforce.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.32	0.00	0.48			The figure remains above both the local and bechmark targets. This figure may continue to remain high as the authority addresses the increased sickness absence. This represents 33 ill-health reitements out of 6832.

BV 156 - Disability Access BV156

Percentage of authority buildings open to the public, in which all the public areas are suitable for and accessible to disabled people.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	54.51	87.50	86.25			69/80 properties accessible and suitable. 11 properties still outstanding. To address problem buildings that require high capital expenditure in forthcoming years.

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Corporate Health

BV 16 a - Employees with a disability, Percentage of BV16a

The percentage of local authority employees with a disability.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1.90	4.43	2.70			Following the biennial Data Validation exercise conducted in November 2007 the responses have now been reflected in the results, which exceed the local target and is above both the benchmark and lower targets. This represents 202 out of 7472 employees.

BV 16b - Economically active people who have a disability, Percentage of

Percentage of economically active population in local authority area who have a disability. To measure progress towards achieving equal opportunities in employment, this indicator sets into context BV16a.,

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	10.70	15.84	15.05			Static indicator based on census data.

BV 17a - Employees from minority ethnic communities, Percentage of BV17a

The percentage of local authority employees from ethnic minority communities.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1.00	5.20	1.50			The figure is above the lower target but did not reach the local target. Further work is needed to help address this result. This represents 110 out of 7518 employees.

Culture & Related Services

BV 170a - Visits to Museums BV170a

The number of visits to/usages of local authority funded or part-funded museums in the per 1,000 population

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	180.00	1067.00	1544.00			Visitors to events planned outside declined due to inclement weather. Also the population has increased by 2,000. These factors combined have lead to a drop in figures.

BV 170b - Museums visits in person BV170b

The number of those visits to Local Authority funded, or part-funded museums that were in person, per 1,000 population

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	104.00	620.00	1178.00			Visitors to events planned outside declined due to inclement weather. Also the population has increased by 2,000 These factors combined have lead to a drop in the figures.

BV 170c - Visits to museums school groups BV170c

The number of pupils visiting musuems and galleries in organised school groups

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	831.00	8866.00	16529.00			New workshops introduced in line with current school curriculum has maintained and increased visits by school groups.

BV 219 b - Preserving the Special Character of Conservation Areas: Character Appraisals BV219b

Percentage of conservation areas in the local authority area with an up to date character appraisal

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	5.00	43.63	100.00			This indicator supports BV 219b and BV 219c, putting into context the performance measured therein. Together, they will monitor whether planning and other decisions are based on an informed understanding of the special character of the local historic environment.

BV 220 - Public Library service compliance BV220

Compliance against the Public Library Service Standards (PLSS)'Compliance' against the PLSSs is assessed on: i) the number of PLSS the authority has complied with;ii) the general progress the authority has made against the PLSS from the previous financial year;iii) where the PLSS are not met, the number of individual standards that authorities are within 5% of achieving; andiv) provision to the general public apart from that offered in static libraries (ie mobile libraries and other service points as defined within Public Library Service Standard PLSS1

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	2.00	3.00	2.00			Full year figures for Public Library Standards indicate that we met 6 out of 10 Public Library Service Standards for 2007/08 and are within 95% of 3 others. This equates to a score of 13, thus reaching Level 2 on the scale of 1 to 4.

BVPIs

Education

BV 181 a - %age of 14 year olds achieving level 5 or above in Key Stage 3 English BV181a

Percentage of 14 year olds in schools maintained by the authority achieving level 5 or above in Key Stage 3 in English

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	68.00	76.55	72.00			Increased 2% points on last year, 2% points below the national average.

BV 181 b - %age of 14 year olds achieving level 5 or above in Key Stage 3 in Maths BV 181b

Percentage of 14 year old pupils achieving level 5 or above in Key Stage 3 in Mathematics.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	72.25	80.00	76.00			1% point drop on last year, now equal with the national average.

BV 181 c - %age of 14 year olds achieving level 5 or above in Key stage 3 in Science. BV181c

Percentage of 14 year olds achieving level 5 or above in Key Stage 3 in Science

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	66.68	76.95	74.00			1% above last years result, and 1% above the national average.

BV 181 d - Level 5 or above in the Key Stage 3 ICT BV181d

Percentage of 14 year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in ICT

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	65.00	75.00	82.00			Big improvement on last years results, 8% points above the national average.

BV 194 a - Level 5 or above in the Key Stage 2 English tests BV194a

Percentage of 11 year old pupils in schools maintained by the authority in the previous summer achieving Level 5 or above in the Key Stage 2 English tests

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	27.00	35.00	31.00			1% improvement on last years results, 3% points below the national average. Target actions are taking place in schools where there is the highest level of under-achievement.

BV 194 b - Level 5 or above in Key Stage 2 Maths BV194b

Percentage of 11 year old pupils in schools maintained by the authority in the previous summer achieving Level 5 or above in the Key Stage 2 Mathematics tests

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	29.00	35.00	30.00			Same as last years results, 2% points below the national average. Target actions are taking place in schools where there is the highest level of under-achievement.

BV 221 a - Youth Work, recorded outcomes BV221a

Percentage of young people aged 13-19 gaining a recorded outcome compared to the percentage of young people in the local authority area.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	38.00	63.00	71.00			We over achieved on this target by 10.95% This was due to 1) improved monitoring of the service 2) Work done in delivering Sex & Relationship Education 3) Work done in local projects.

BV 221 b - Youth work, accredited outcomes BV221b

Percentage of young people aged 13-19 gaining an accredited outcome compared to the percentage of young people in the local authority area.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	12.00	30.00	2.00			The local target of 2% was met. The local target for next year is 3% which we expect to meet through improved work, particularly with the V award.

BVPs

Education

BV 222 a - Early years and childcare leadership, leaders BV222a

Percentage of leaders of integrated early education and childcare settings funded or part-funded by the local authority with a qualification at Level 4 or above.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	25.00	42.00	31.10			Although the figure shows a decrease, indications are that the returns completed by staff in the Private, Voluntary and Independent sector 2006-2007 were not as accurate as first thought. This is due to Private, Voluntary and Independent staff claiming that they had 'achieved' a qualification where in fact they were 'working towards'. Staff have also not fully understood that qualifications that they do hold are at level 4. This is due to confusion as to what constitutes a level 4 qualification on their part. There was also a 72.8% return from staff. This equates to a return of 351 from 482 staff. There are currently 33 staff taking level 5 qualifications. This will ensure that the number of leaders with level 4 qualifications next year will be closer to 100%. To improve market intelligence an indepth review of the Early Years Workforce within the Private, Voluntary and Private Sector will be underway in July 2008.

BV 222 b - Early years and childcare leadership, postgraduate input BV222b

Percentage of leaders of integrated early education and childcare settings funded or part funded by the local authority which have input from staff with graduate or post graduate training in teaching or child development,

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	30.00	100.00	100.00			This figure remains the same as we still have the allocated ratio of Qualified Teacher Status support to the Voluntary, Independent and Private sector. This will be supplemented by additional support via links to the Graduate Leader Fund which funds providers to employ staff with a teaching/graduate qualification as part of the government commitment to graduate leadership in this sector.

BV 38 - GCSEs 5 or More A* - C BV38

Percentage of 15 year old pupils in schools maintained by the local authority achieving five or more GCSE's at grades A* - C or equivalent

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	52.20	61.90	60.20			Best ever result in North Lincolnshire. Actions in place to sustain and develop successful strategies for raising achievement.

BV 39 - GCSEs 5 or More grades A* to G BV39

Percentage of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSE's or equivalent at grades A* - G including English and Maths

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	86.40	91.50	90.10			A slight improvement on last year.

BV 40 - Level 4 or above, Key Stage 2 Maths, %age of pupils achieving BV40

Percentage of pupils in schools maintained by the LEA achieving Level 4 or above in the Key stage 2 maths test.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	73.00	78.00	76.00			2% point increase on last year, 1% point below national average. Target actions are taking place in selected schools.

BV 41 - Level 4 or above, Key Stage 2 in English, percentage of pupils achieving. BV41

Percentage of pupils in schools maintained by the LEA achieving level 4 or above in the Key Stage 2 english test.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	76.00	81.30	80.00			2% point increase on last year, now equal with the national average. Target actions are taking place in schools where there is the highest level of under-achievement.

BV 43 a - S.E.N. excluding exceptions BV43a

Percentage of proposed statements of S.E.N. issued by the authority in a financial year and prepared within 18 weeks excluding exceptions under the Education (SEN) (England) (Consolidation) (Amendment) Regulations 2006 and set out in Annex A of the S.E.N. Code of Practice.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	97.50	100.00	100.00			Rigorous monitoring of performance has ensured compliance with our targets. The data is monitored monthly at senior management and cabinet member briefings.

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Education

BV 43 b - Education, statements of SEN prepared within 18 weeks including exceptions BV43b

Percentage of statements of SEN prepared within 18 weeks including those affected by "exceptions to the rule" under the SEN code of practice.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	80.50	98.50	100.00			Rigorous monitoring of performance has ensured compliance with targets. This indicator data is monitored monthly at senior management and cabinet member briefings.

BV 45 - Education, percentage of half days missed due to total absence, secondary schools BV45

Percentage of half days missed due to total absence in secondary schools maintained by the authority.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	8.39	7.40	7.79			These figures are the final results of the 2006/07 academic year and the most recent data produced by the Dept. Children Families & Schools in Feb 2008. Data can be viewed on the DCFS website. Attendance rates in N Lincs secondary schools are better than the national average.

BV 46 - Education, percentage half days missed due to total absence, primary schools BV46

Percentage of half days missed due to total absence in primary schools maintained by the LEA.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	6.20	5.34	4.74			This is the final result for the academic year 06/07 as released by the Dept. Children Families & Schools in Feb 2008. This data can be found on the DCFS website. This result is better than the national average.

Environment & Environmental Health

BV 166 a - Environmental Health performance standard BV166a

Score against a checklist of enforcement best practice for environmental health standards

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	90.00	100.00	100.00			The indicator is a measure against a checklist of management systems which have all been established and working satisfactorily.

BV 166 b - Environmental health and trading standards, score re checklist re planned enforcement BV166b

Score against a checklist of enforcement best practice for environmental health trading standards re -- Planned Enforcement Activity.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	99.90	100.00	100.00			The indicator is a measure of management systems which have all been established and working satisfactorily.

BV 216 a - Contaminated land: sites of potential concern BV216a

Number of 'sites of potential concern' [within the local authority area], with respect to land contamination

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1234.00	246.50	5104.00			The sites identified under this indicator can not be influenced by the Council as it is a measure of potential land contamination which relates to the industrial heritage of the area. Action required by the council relates only to refining the methodology used to determine this number, this work is currently ongoing and is expected to be completed by end of financial year.

BV 216 b - Contaminated land: sites with detailed information BV216b

Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	2.00	10.00	1.00			Performance will be limited in this area as only sites remediated through the development control process will be counted. Action required to check if Dev Control has appropriate system of recording such sites. The actual figure is 0.45%. The Audit Commission require the answers in rounded figures but it would not be appropriate to record a zero figure.

BVPIs

Environment & Environmental Health

BV 217 - Pollution control improvements completed BV217

Percentage of pollution control improvements to existing installations completed on time. , Purpose - To record performance in delivering the improvements envisaged in statutory guidance issued on pollution control standards for Part A (2) and B installations. Authorities should aim to secure completion of at least 90% of all pollution control improvements to the timetable specified in the guidance.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	93.00	100.00	90.00			Inspections programmed to ensure that compliance is checked prior to relevant date.

BV 218 a - Abandoned vehicles, new reports investigated BV218a

New reports of abandoned vehicles investigated within 24hrs

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	82.00	98.55	100.00			As a consequence of successful intervention by enforcement agencies, including the Council, and high scrap values, the number of reports of abandoned vehicles continues to fall. Where reports are received, these are all investigated within 24 hrs.

BV 218 b - Abandoned vehicles, removal BV218b

Abandoned vehicles removed within 24hrs

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	75.50	97.87	97.50			The failure of the appointed vehicle recovery agent to respond promptly to all requests for service in May 2007 led to a change in subcontractor. The new service provider maintained a 100% record for the remainder of the year. Overall the performance is still an improvement on the previous year.

Environment: Waste & Cleanliness

BV 199 a - Local Street Cleanliness - Litter & Detritus BV199a

Proportion of land and highways assessed as having combined deposits of litter and detritus.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	17.00	7.00	14.00			Additional resource in the form of extra mechanical sweepers have been provided by the Crosby and Acorns pathfinders. Beat sweepers continue to target known hot spot areas. Area teams deal with problems as they arise e.g. dumped newspapers.

BV 199 b - Street cleanliness, graffiti BV199b

The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	5.00	1.00	3.00			Graffiti team now active. Reports of graffiti are logged and prioritised. Over 400 incidents have been cleaned in three months. Enforcement action by Neighbourhood Enforcement Team supported by prominent publicity in The Telegraph (3 girls aged 12-14 cautioned and fined). Education in schools begins mid-November with wardens going into class and identifying graffiti culprits from their school books (practice drawing their tags and logos at school)

BV 199 c - Street cleanliness, fly-posting BV199c

The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1.00	0.00	0.00			Graffiti team will clean off some fly posting e.g. old Sooshy posters. Out of date planning applications and road notice signs are classed as fly posting so Planning and Highways should remove these once they have passed their due date.

BV 199 d - Street cleanliness, fly-tipping BV199d

The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with fly-tipping

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	3.00	1.00	2.00			The Neighbourhood Response Team has been proactive on "hot spots" thereby reducing the amount of incidents recorded. The number of actions taken has reduced but is proportionately higher against the previous year. The number of casual incidents has reduced and the actions taken are against the minority of "hard core" offenders. Details of incidents and actions are available for inspection by arrangement with S. Coulman at Church Square House, Scunthorpe, or on line via FlyCapture.

BVPIs

Environment: Waste & Cleanliness

BV 82 a (i) - Waste Recycled (% Household Waste) BV82ai

Percentage of the total tonnage of household waste arisings which have been recycled

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	15.79	22.88	21.11			Almost 4000 tonnes more material was recycled during the year compared with last year. This is mainly due to the introduction of the 'Burgundy bin' scheme for plastic and cardboard and improvements in the performance of the kerbside box scheme. The figure is lower than predicted due to late loss of market for recycled timber. Approx 1100 tonnes of recovered material was used to generate energy.

BV 82 a (ii) - Household Waste Management (recycling) BV82aii

Total tonnage of household waste arisings which have been sent by the authority for recycling

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	6951.73	16862.25	19761.00			Almost 4000 tonnes more material was recycled during the year compared with last year. This is mainly due to the introduction of the 'Burgundy bin' scheme for plastic and cardboard and improvements in the performance of the kerbside box scheme. The figure is lower than predicted due to late loss of market for recycled timber. Approx 1100 tonnes of recovered material was used to generate energy.

BV 82 b (i) - Waste Composted (Household Tonnage) BV82bi

The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	5.49	15.53	22.19			The amount of organic material recovered per household is consistent with that captured in previous years. The increase over last years figure is attributable to the increase in overall property numbers and climatic conditions.

BV 82 b (ii) - Household Waste Management (composting) BV82bii

The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	2616.12	10795.86	20776.52			The amount of organic material recovered per household is consistent with that captured in previous years. The increase over last years figure is attributable to the increase in overall property numbers and climatic conditions.

BV 82 c (i) - Household Waste Management (energy recovery) BV82ci

Percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.00	11.66	1.20			In addition to domestic clinical waste, during the year an amount of waste timber (furniture etc.) was disposed of in a trial scheme via an energy recovery facility.

BV 82 c (ii) - Household Waste Management (energy recovery) BV82cii

Tonnage of household waste arisings which have been used to recover heat, power and other energy sources.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1.36	25480.64	1119.24			In addition to domestic clinical waste, during the year an amount of waste timber (furniture etc.) was disposed of in a trial scheme via an energy recovery facility.

BV 82 d (i) - Household Waste Management (landfill) BV82di

Percentage of household waste arisings which have been landfilled.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	71.69	55.63	55.79			Landfill diversion rates improved again this year with 5% less household waste sent to landfill compared to the previous year. This ensured compliance with the landfill allowance limits set by HM Government.

BVPIs

Environment: Waste & Cleanliness

BV 82 d (ii) - Household Waste Management (landfill) BV82dii

The tonnage of household waste arisings which have been landfilled.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	177636.40	49145.76	52229.60			Landfill diversion rates improved again this year with 5% less household waste sent to landfill compared to the previous year. This ensured compliance with the landfill allowance limits set by HM Government.

BV 84 a - Waste, Kg of household collected per head BV84a

Number of Kg of household waste collected per head of the population.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	480.10	395.00	588.80			The amount of household waste collected and received per head of population remains high relative to national benchmarks. When compared with other unitary authorities the figure are broadly similar. The very high level of Household Recycling Centre provision and the potential for receipt of non household wastes at these locations remains a factor in the result.

BV 84 b - Household waste, % change in kilograms per head BV84b

Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	2.51	-1.78	0.88			The % change in the amount of waste generated per person is equivalent to a 2.1% overall increase in household waste compared with the previous year. This is higher than was originally predicted.

BV 86 - Waste, cost of collection per household BV86

Cost of waste collection per household.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	55.81	42.04	44.52			Level of increase due to introduction of plastics/cardboard recycling collections.

BV 87 - Waste, cost of disposal per tonne for municipal waste. BV87

Cost of waste disposal per tonne of municipal waste.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	54.24	40.45	56.87			This figure includes the cost of treating, recycling or disposing of the 101,726 tonnes of municipal waste collected and received in year. This equates to £1.56 per household per week.

BV 91 a - Kerbside Collection of recyclables (one recyclable) BV91a

Percentage of households resident in the authority's area served by kerbside collection of recyclables.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	95.40	100.00	100.00			Following the introduction of 'near entry' recycling systems to high rise flats all households now have access to recycling facilities for one or more elements of the household waste stream.

BV 91 b - Kerbside collection of recyclables (2 recyclables) BV91b

Percentage of households served by kerbside collection of at least 2 recyclables

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	93.50	100.00	100.00			Following the introduction of 'near entry' recycling systems to high rise flats, all households now have access to recycling facilities for one or more elements of the household waste stream.

Health & Social Care - Adults

BV 195 - Assessment Waiting Time BV195

For new older clients (that is over 65 years of age), the average of (1) the percentage where the time from first contact to beginning of assessment is less than or equal to 48 hours (that is, 2 calendar days), and (2) the percentage where the time from first contact to completion of assessment is less than or equal to 4 weeks (that is, 28 calendar days). D55 - (KT)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	80.40	89.90	90.00			The improved result from last years position is mainly due to the reduced waiting time from first contact until contact with the client.

BVPIs

Health & Social Care - Adults

BV 196 - Acceptable Waiting Time for Care Packages BV196

For new older clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	85.90	92.90	94.00			The improvement on last years result is due to more accurate recording on the clients care plan. Delays have been identified in Day-Care services and waiting has been avoided by creating new outreach groups if needed.

BV 201 - Direct Payments of Benefits

Adults and older people receiving direct payments at 31st March per 100,000 population aged 18 or over (age standardised)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	78.00	126.00	90.00			A culture change amongst staff has led to more Direct Payments being offered as an option for a service. New procedures have been adopted to make Direct Payments more user-friendly and outcome based. We have noticed a different attitude with the older people now coming through who are more open minded. 2008-09 will see the introduction of individualised budgets and the use of pre-loaded cards.

BV 53 - Home care Intensive BV53

Households receiving intensive home care per 1,000 population aged 65 or over

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	10.06	17.35	11.30			The source of this result is the Self Assessment Survey. We are edging ever closer to achieving our target for this indicator. Our outturn this year has improved on last years performance. We will only need around 27 extra people to achieve the next performance band.

BV 54 - Older people helped to live at home BV54

Older people helped to live at home per 1,000 population aged 65 or over

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	73.40	100.60	91.00			This result has improved since last year due to residential homes on the Isle of Axholme setting up HomeCare services. FreshStart has helped but not fully rolled-out yet and Daycare at Albion Grove has increased.

BV 56 - Equipment and Adaptations Delivered BV56

Percentage of items of equipment delivered and adaptations made within 7 working days.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	85.00	93.00	92.00			The source of this result is the Self Assessment Survey. This indicator combines data from Social Services and Health, it is not the norm, but this indicator has been helped by District Nurses who on occasion pick up items such as pressure relieving mats.

Health & Social Care - Children

BV 161 - Care leavers, employment, education and training for, percentage of.BV 161

The percentage of those young people who were looked after on 1st April in their 17th year (aged 16) who were engaged in education, training or employment at the age of 19. (PAF A4)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.67	0.93	0.96			This figure shows our continued high standard of support given to care leavers. This high performance has been maintained through a range of initiatives involving the council and partnership agencies, lead by the corporate parenting group.

BV 162 - Reviews of child protection cases, percentage of..... BV162

The percentage of child protection cases which were reviewed regularly, out of those cases which should have been reviewed during the year. (PAF C20)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	99.90	100.00	100.00			The safety of children remains a top concern in North Lincolnshire, and this indicator reflects our determination to keep children as safe as possible.

BVPIs

Health & Social Care - Children

BV 163 - Adoptions of children looked after. BV163

The number of children who ceased to be looked after during the year as a result of the granting of an adoption or special guardianship order, as a percentage of the number of children looked after at 31 March (excluding unaccompanied asylum seekers) who have been looked after for 6 months or more on that day. (PAF C23 - revised def.)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	6.50	10.50	9.30			This indicator reflects the effort and focus North Lincolnshire has placed on permanence for our children in care.

BV 197 - Teenage Pregnancies BV197

Percentage change in number of conceptions amongst 15-17 year olds.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	-4.30	-18.73	-8.00			The teenage conception rate have reduced since 1998 and this is in line with the national trend. The North Lincolnshire Teenage Pregnancy Partnership is continuing to implement innovative services to support young people and are hopeful that they can accelerate the rate of decline.

BV 49 - Children, percentage of looked after with 3 or more placements during the year. BV49

Stability of placements of children looked after by the authority by reference to the percentage of children looked after on 31st March with three or more placements during the last financial year.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	14.20	10.30	7.74			We are always working to ensure permanence for our young people. We currently predict that there will be 17 children with 3 or more placements, which means there is a 3 percentage point improvement on last year

BV 50 - Education, %age of those aged 16+ leaving care with 1 or more GCSE at A*-G or GNVQ BV50

The percentage of young people leaving care aged 16 or over with at least one GCSE at Grade A* - G or a GNVQ

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	46.80	64.20	70.59			The rise in attainment for children in care is to be welcomed, and we continue with our programme of action to improve them still further.

Homelessness

BV 183 b - Homelessness: Average length of hostel stay BV183b

The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman and which are unintentionally homeless and in priority need. (Whole weeks)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	14.11	0.00	0.00			There are no hostels in North Lincolnshire.

BV 202 - Rough Sleepers, Number of

The number of people sleeping rough on a single night within the area of the authority. Working papers are available but not attached due to confidential material in the report.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	4.00	0.00	6.00			A rough sleepers count was carried out on the night of 30 October 2007, in accordance with central government guidelines and supervised by an independent verifier. This represents a small reduction on the number (7) found during a count at the same time last year. Details of the count are confidential in nature but some information, if required, is available for inspection at the Housing Advice Team, 55-57 Oswald Road, Scunthorpe. There is still a need for hostel accommodation in this area, and we will build on existing outline proposals and seek funding to build one.

BV 213 - Housing Advice Service: preventing homelessness

Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s) and for whom housing advice casework intervention resolved their situation.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	2.00	5.00	5.00			A range of new preventative measures have resulted in a further improvement in performance. Several other ideas are being developed which should improve performance still further.

BVPIs

Housing

BV 64 - Empty homes returned to use BV64

The number of vacant private sector dwellings that are returned to use or demolished as a direct result of action by the local authority.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	8.00	95.00	176.00			176 properties brought back into use in line with the definition of this indicator and guidance from the National Association of Empty Property Practitioners (copy attached), including 28 demolished as a part of Advanced Crosby Project and 10 reoccupied following the granting of an empty property grant. The rest by means of the council's bond scheme given to secure properties for the homeless.

Housing & Council Tax Benefit

BV 76 b - BV76b No. of Fraud investigators employed per 1000 Benefit case-load

The number of Fraud investigators employed per 1000 Benefit case-load

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.24	0.39	0.41			Levels of staff in fraud section are static, this indicator fluctuates slightly as the caseload changes.

BV 76 c - BV76c Number of Benefit Fraud investigations per 1000 (monthly update)

Number of Fraud investigations per 1000 benefit case-load (monthly update)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	25.52	53.61	53.92			We continue to perform well in this area with top quartile performance maintained. Target met.

BV 76 d - BV76d Fraud prosecutions & sanctions per 1000 benefit case-load (monthly update)

The number of Fraud prosecutions and/or sanctions issued per 1000 benefits case-load (monthly update), Further documentation containing claimant details can be viewed if required, please contact Mr Neil Scrimshaw, Fraud VF & Investigations Manager on 01724 296193

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	3.39	6.32	5.86			We continue to perform well in this area. Concious decision was taken to reduce work on fraud in favour of interventions, hence slight fall in performance.

BV 78 a - Benefit claims, average time (days) for processing of. BV78a

Average processing time taken for all new Housing and Council Tax Benefit claims submitted to the Local Authority, for which the date of decision is within the financial year being reported.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	33.80	24.50	29.00			Performance improved considerably this year despite the problems caused by the floods in June 2007. We met our target of 29 days, which is below the Department for Work and Pensions target of 30 days for maximum score for Comprehensive Performance Assessment

BV 78 b - Benefit claims, average time (days) for processing changes BV78b

Average time processing time taken for all written notifications to the Local Authority of changes to a claimant's circumstance that require a new decision on behalf of the Authority.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	15.60	7.80	9.6			Performance has improved since last year despite the floods in June 2007. We met our target of 10 days which is the Department for Work and Pensions target in order to score maximum for Comprehensive Performance Assessment

BV 79 a - Benefit calculation, percentage calculated correctly, from sample BV79a

Percentage of cases within a random sample for which the Authority's calculation of Housing and Council Tax Benefit is found to be correct

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	97.00	99.20	97.00			Performance relates to a small number of cases only and as they are randomly selected they may have been assessed historically, therefore not a true performance indicator on current year performance. Will be replaced in 2008-9 by internal measure of quality which will be more accurate to assess.

BVPIs

Housing & Council Tax Benefit

BV 79 b(i) - Recoverable Overpayments recovered, deemed recoverable BV79bi

Housing Benefit overpayments (HB) recovered during the period being reported on as a percentage of HB deemed recoverable overpayments during that period

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	63.01	80.61	75.75			Performance has improved well, section has looked at all procedures in details and make all efforts to recover as much debt as quickly as possible.

BV 79 b(ii) - Recoverable overpayments recovered, debt outstanding BV79bii

HB overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	26.80	38.38	24.89			Indicator difficult to calculate and monitor as relates to all debt so baseline constantly increasing each year. Efforts are made to recover as much debt as quickly as possible.

BV 79 b(iii) - Recoverable overpayments recovered, written off BV79biii

Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	7.13	2.90	5.42			No national targets set as difficult to be precise about levels of required performance and what effect any differences means.

Planning

BV 106 - New homes on previously developed land BV106

Percentage of new homes built on previously developed land.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	65.93	96.92	27.40			Although this is below the national target of 60% it reflects the largely rural character of North Lincolnshire which has fewer available brownfield sites compared to the larger urban authorities. Furthermore a number of greenfield sites that were allocated in the North Lincolnshire Local Plan are now at the stage where a number of completions are occurring.

BV 109 a - Planning Applications: Major applications BV109a

Percentage of major applications determined within 13 weeks

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	65.22	80.65	66.66			This indicator is still presenting a challenge to consistently maintain a performance level above 60% because of restrictive Habitat issues associated with the Humber Bank.

BV 109 b - Planning Applications: Minor applications

Percentage of minor applications determined within 8 weeks

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	71.40	83.38	80.52			This indicator is near the upper target level and exceeds our local target of 63%. This has been achieved whilst at the same time improving the quality of the final product by encouraging changes in design as a result of the input of external urban design advice.

BV 109 c - Planning Applications: Other applications BV109c

Percentage of 'other' applications determined within 8 weeks

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	84.81	92.46	86.12			This indicator is above the lower national target but above our local target. This has been achieved whilst at the same time improving the quality of the final product by encouraging changes in design as a result of the input of external urban design advice.

BVPIs

Planning

BV 200 a - Plan-making: Development Plan

Did the local planning authority submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.00	1.00	1.00			The Local Development Scheme was submitted on 18th March 2005 and has thereafter maintained a three year rolling programme. Preparation of the Submission Core Strategy has started based on the findings of the previous public consultation stages. There has been a delay in the preparation of the Submission Core Strategy, due to a number of factors including a delay in the timetable for the adoption of the Regional Spatial Strategy, a bid for Additional Growth Point status for Scunthorpe, and changes to the Local Development Framework process. These issues all have implications for the LDS and discussions been undertaken with Government Office to amend the timetable. This will of course have implications for when the preparation and examination stage of the LDF Core Strategy can begin.

BV 200 b - Plan-making: Milestones

Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out?

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.00	1.00	1.00			There has recently been a delay in the delivery of the Local Development Framework which will have implications for Local Development Scheme milestones. Discussions have taken place with Government Office for Yorkshire and the Humber regarding the delivery of the LDS programme for Development Plan Documents. The main issues that will have an impact are that a number of changes have been proposed to planning legislation including the Planning Reform Bill, Streamlining Local Development Frameworks and Draft Planning Policy Statement 12 which will have impacts on meeting LDS milestones. Furthermore the council has through the Housing Green Paper submitted a Housing Growth Point Bid for Scunthorpe which if successful will mean a further consultation stage for the Housing and Employment Land Allocations DPD. We are also awaiting a study into the Lincolnshire Lakes proposal which needs to be factored in to the LDS timescales. There is also a delay in the Regional Spatial Strategies production as it is behind its timescale for a final adopted version. The content of this document is important and the Core Strategy DPD needs to align with the RSS to be assessed as sound. Discussions with GOYH so far have resulted in draft proposals for Core Strategy Submission in October 2008, and Housing & Employment Land Allocations DPD Preferred Options in January/February 2009. Once agreement is reached with GOYH then the amended LDS timetable will supersede the existing LDS timetable.

BV 204 - Planning Appeals BV204

The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	37.90	25.60	27.70			Changes to the format and presentation of evidence to the Planning Inspectorate has resulted in a significant improvement in overall performance. Council decisions are now being supported even more regularly on appeal.

BV 205 - Quality of Planning Services Checklist BV205

The local authority's score against a 'quality of planning services' checklist.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	88.90	100.00	94.40			The Council has this year took the decision to employ external architectural advisors to give independent advice on sensitive and significant planning application sites. This Pi has risen from a low of 72% only 18 months ago and has ensured that the checklist now stands at over 94%

Transport

BV 100 - Traffic temporary controls or road closure, number of days per Km sensitive road. BV100

Number of days of temporary traffic controls on road closure on traffic sensitive roads caused by road works per km of traffic sensitive road.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1.40	0.10	1.10			This indicator is showing continuous improvement.

BVPIs

Transport

BV 102 - Bus Passenger journeys per year, local bus services BV102

Number of local bus passenger journeys originating in the authority area undertaken each year, number in full.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	7880025.00	24014677.00	3857798.00			This indicator compares bus passenger numbers in North Lincolnshire with passenger numbers in all other Transport Authorities. Therefore as a small authority we are at a huge disadvantage. Despite this we have managed to increase the number of bus passengers in North Lincolnshire by over 1 million in the last 3 years. This represents an increase of over 35% and has to be viewed against a background of falling passenger numbers (pre free concessionary fares for the over 60s) in the rest of the country (outside of London). We are above our local target, however there has been a slight reduction in passengers on Scunthorpe Shuttle Services following the service revision (compared to the same period last year) although this tends to happen initially after service changes.

BV 165 - Pedestrian crossings with facilities for the disabled, percentage of.... BV165

The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the local authority area

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	71.10	99.90	15.6			Review of pedestrian crossings, following audit, has resulted in a revised lower figure

BV 178 - Footpaths and Rights of Way Easy to Use by the Public BV 178

The percentage of total length of rights of way in the local authority area, that are easy to use by the general public, Working papers to support the result for 2006/07 are available for inspection with indicator owner.

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	66.80	90.70	91.60			Surveys to take place in May and November. The November survey data showed a significant improvement at 94%.

BV 187 - Condition of surface footway BV187

Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	31.00	17.00	12.00			Increased funding for 2007/8 to bring this indicator in line with targets.

BV 215 a - Rectification of street lighting: non-DNO BV215a

The average number of days taken to repair a street lighting fault, which is under the control of the local authority

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	6.71	3.07	7.26			This indicator has been subject of the performance improvement panel (PIP) subsequently ideas for improving the indicator have been put into operation and have proved to be successful as the data shows. Performance fell in November 2007, attributable to 2 factors: reduction in working hours with the introduction of winter working hours, and the unforeseen additional works required in relation to Christmas lights in Scunthorpe. Highways Operations took the decision in early 2007 to explore the possibility of sub contracting the festive lights in order to relieve pressure on the "in house" workforce and to ensure that the Performance Indicators were improved. The appointed contractor attended numerous meetings and works were programmed and agreed. Written minutes were circulated following every meeting. The decorations were not installed by the target date. The appointed contractor was unable to fulfil their obligation and sub contracted the works to a sub contractor, in short, the works did not meet the standards that are set out in the County Surveyors Society Code Of Practise for festive decoration. Following numerous complaints/inspections it was evident that the annual switch on was in danger of not taking place, therefore the entire Direct Labour Organisation workforce (lighting team) was diverted to ensure that the switch on took place as programmed but that had the obvious effect on performance indicators.

BV 215 b - Street lighting, DNO BV215b

The average time taken to repair a street lighting fault, where response time is under the control of a DNO

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	34.82	14.83	9.55			After slippage in monthly data, final year figure is below target. Continued monitoring and liaison with Yorkshire Electricity required.

BVPIs

Transport

BV 223 - Principal roads, condition BV223

Percentage of the local authority principal road network where structural maintenance should be considered

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	13.00	6.00	6.00	➔	✔	Last years figure for this indicator was 6.4% and this years figure was 5.6% representing an improvement of 0.8% (Audit Commission guidelines require the answer to be expressed in whole numbers which would conceal this improvement) This is an equivalent to an improvement of 2.7 l/km of road. Some of this reduction was as a result of changes in the weighting sets, parameters and thresholds but some was as a result of surface treatments undertaken.

BV 224 a - Non-principal roads, condition BV224a

Percentage of the non-principal classified road network where maintenance should be considered

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	18.00	9.00	14.00	↗	○	Following a careful investigation of the results by Department for Transport (DfT), the parameters, thresholds and weightings used in the SCANNER RCI have been adjusted to give a more accurate reflection of the condition of local roads. Local authorities have found that the percentage length of both principal and non-principal classified roads reported as BV223 and BV224a in 2007/08 is noticeably less than the length reported in previous years. This is because of the changes in the parameters, thresholds and weightings. DfT letter dated 20 March 2008 refers.

BV 224 b - Unclassified roads, condition BV224b

Percentage of the unclassified road network where structural maintenance should be considered

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	19.00	10.00	29.00	↗	✘	We have increased funding for 2007/8 to bring this indicator into above line with targets.

BV 99 a(i) - Road accident casualties: KSI all people BV99ai

Number of people killed or seriously injured

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	248.00	77.00	108.00	↘	○	The final total KSI figure for all roads within North Lincolnshire was 108, a 36.5% reduction on our predicted target of 129.

BV 99 a(ii) - Road accident casualties: KSI all people BV99aii

Percentage change in number of people killed or seriously injured

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	5.00	-14.00	-36.50	➔	✔	2006 showed a 36.5% Killed and Seriously Injured (KSI)reduction from the baseline year figure of 170. The 2006 final KSI figure was 108. This was a good achievement when considering the 2010 KSI target is 102.

BV 99 a(iii) - Road accident casualties: KSI all people BV99aiii

Percentage change in number of people killed or seriously injured since 1994-98 average

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	-19.70	-44.00	-36.50	↗	○	The baseline figure was set at 170 Killed and Seriously Injured (KSI). The actual 2006 year end KSI figure was 108, a 36.5% reduction. The target set for 2006 was actually 129, so on that figure a 16.3% reduction was achieved on that figure.

BV 99 b(i) - Road accident casualties: KSI children BV99bi

Number of children killed or seriously injured (under 16)

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	24.00	10.00	7.00	➔	✔	The final 2006 Child Killed and Seriously Injured (KSI) figure was 7, being a 70.8% reduction on the baseline figure of 24, and a 56.2% reduction on the 2006 target of 16.

BVPIs

Transport

BV 99 b(ii) - Road accident casualties: KSI children BV99bii

Percentage change in children (under 16) killed or seriously injured

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	20.00	-31.60	-56.30			The actual Child Killed and Seriously Injured (KSI) figure for 2006 was 7, a 70.8% reduction on our baseline figure of 24. The actual 2006 Child KSI target was 16, and we achieved a 56.3% reduction.

BV 99 b(iii) - Road accident casualties: KSI children BV99biii

Percentage change in children killed or seriously injured since 1994-98 average

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	-33.30	-60.60	-70.80			The 2006 actual Child Killed and Seriously Injured (KSI) figure was 7, a 70.8% reduction on our baseline figure of 24. The actual 2006 KSI target was 16, so we achieved a 56.2% reduction.

BV 99 c(i) - Road accident casualties: slight injuries BV99ci

People slightly injured

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	1793.00	654.00	719.00			The actual total slight injuries for 2006 was 719, a 2.3% increase on the 702 target.

BV 99 c(ii) - Road accident casualties: Slight injuries BV99cii

Percentage change in people slightly injured

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	0.70	-10.00	12.70			The actual 2006 total slight casualties were 719 an increase of 12.7% on the 2005 total figure of 638.

BV 99 c(iii) - Road accident casualties: slight injuries BV99ciii

Percentage change in number of people slightly injured since 1994-98 average

Year	Lower Quartile	Upper Quartile	Actual	Trend	RAG	Comments
2007	-5.00	-24.80	-2.70			The number of slight casualties recorded on North Lincolnshires roads in 2006 was 719 a 2.7% increase on the baseline figure of 690. More work through the North Lincolnshire Road Safety Partnership will be done through 2008 to reduce the total slight injuries.