

Better Care Higher Standards update 2006

The Better Care Higher Standards information has been updated with amendments made to the information contained in the Charter and Leaflet. The revised leaflet has now been printed and is being distributed to the appropriate customer information points.

While we have reprinted the leaflet we have not reprinted the full charter as there has been little demand for the previous edition. If anyone would like the charter in full it is available on the North Lincolnshire Council website. Requests can be made via the Better Care Higher Standards Champions (details are in both documents) or the reception at Brumby Resource Centre. They will be able to print the document from the website in an A4 format and send to the person requesting it.

The original Better Care Higher Standards charter contained a feedback sheet in the centre but this has not been used by Service Users and it would appear that people do not wish to give feedback or comments but tend to use the charter for information only. The feedback sheet has therefore not been included. However we welcome feedback on the charter via the charter champions or any of our services.